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# Welcome to UCC (University College Cork)

**Please note**: Before starting the steps as laid out in these instructions, <u>first years who have already accepted their UCC offer</u> will have received a registration email outlining the various steps involved in completing Registration, as well as an IT Password email.

We know this can be an exciting and daunting time so to help you along the way, we have developed this useful guide to take you through the registration process.

During registration, you will enrol on your degree programme, choose modules (if applicable), provide biographical information, complete fee payment, and access your confirmation of registration.

Registration involves additional steps that we need you to complete. Once these are completed, you will officially be confirmed as a UCC student. Additional steps relevant to your entry route can be found on the <u>Registration</u> webpage.

You may only make an appointment to collect your <u>student ID card</u> on **full completion of registration of programme and modules**. This ID card will be for the duration of your programme of study and will be validated each year as you progress through your programme.

If you have a question or are unsure of where to start, please check our helpful <u>ASK</u> page. Alternatively, you can submit a query using the <u>prospective student web enquiry form</u>.

We wish you the best of luck for the upcoming academic year!

Student Records and Examinations Office

# Login – MyStudentAdmin

## Secure your UCC Student IT Account (3 parts to Step 1 - see below)

All UCC Students have a Student IT Account. As a student, you must secure your UCC Student IT Account with Multi-factor Authentication (MFA) before using it to logon to UCC services (unless you have previously completed this as a past student, in which case please jump ahead to step 2 below). For a complete step-by-step guide to logging into your UCC Student IT Account for the first time, please refer to this very helpful video: UCC Student IT Account - Set Up (youtube.com)

- Sign into your UCC Student IT Account: To set up MFA on your UCC Student IT Account, go to <a href="https://www.ucc.ie/o365">https://www.ucc.ie/o365</a> (using your laptop or computer) and log in with your UCC umail address and password (to follow in a second email). If you do not receive your UCC IT password email within 48 hours, please log this <a href="here">here</a> (please check all Folders (Inbox, Junk, Trash, Promotions) for this email before logging an issue).
- 2. Set up MFA: Once you have logged into your UCC Student IT Account, you will be prompted with instructions to install the Microsoft Authenticator app on your mobile device to complete your MFA setup. Please follow the prompted instructions. Further information including an MFA set-up tutorial are available here: MFA & Security. Please ensure you do not delete your Microsoft Authenticator App, as you will need this to authenticate future logins.
- **3. Reset your Student IT Account Password:** Once MFA is set up on your UCC Student IT Account, you will be prompted to reset your password.

#### **UCC Student Email (umail)**

Please ensure that you login to your umail account with your newly reset password. Your umail address is provided at the top of this email.

**IMPORTANT**: All correspondence with fellow students and UCC staff and departments should come from your student email address only NOT your personal email.

#### Other useful IT information

Further information can be found at https://www.ucc.ie/en/sit/services/ regarding:

- Access to software such as MSOffice
- UCC Wi-Fi (Eduroam)
- Open access labs and laptop loans
- Reset your password/password recovery

#### **Student IT Helpdesk**

Please contact the Student IT Helpdesk at <a href="www.ucc.ie/en/sit/support/">www.ucc.ie/en/sit/support/</a> or phone 021-490 2120 option 2

#### MyStudentAdmin

You can access MyStudentAdmin at <a href="http://sit.ucc.ie">http://sit.ucc.ie</a>, all Student IT Services are detailed on this webpage, along with instructions on how to access them. If you experience an error accessing the UCC 'MyStudentAdmin' registration website, please ensure the following:

- 1 Sign-out of your browser e.g. Sign out of your Google account.
- 2 Open a New Browser and then access the UCC MyStudentAdmin website."
- 3 If the problem persists, please open a New Incognito Tab / New InPrivate Window in your Browser and then access the UCC MyStudentAdmin website.

## **Boole Library**

https://libguides.ucc.ie/ library is the link to the Boole Library. Due to current restrictions, the Library has instigated many new systems, e.g. 'Scan and Deliver' and 'Click and Collect', which are managed electronically. Physical access to the library will be restricted until ID cards can be produced.

# Online Registration



• Click "Online Registration" under the Student Web options on the left-hand side of the screen.

• The following steps for online registration will display.

## Student Web

Online Registration

Regulations/Data Protection

Personal Information Update (DYNAMIC)

Personal Public Service Number Submission

> Compulsory Address Validation Compulsory Communication

### Validation

Address Validation Personal Contact Detail

Equal Access: Student Information

Programme Registration

Module/Subject Registration

Payment of Fees

E-Payment History

Disability Support Registration

Highest Qualification on Entry

Accommodation Type
Confirmation of Registration

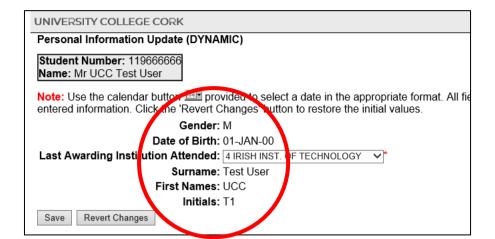
- Amend your Registration
- Registration Status
- Fees
- Examinations
- Personal Details

[Logout]

## STEP 1: Regulations/Data Protection

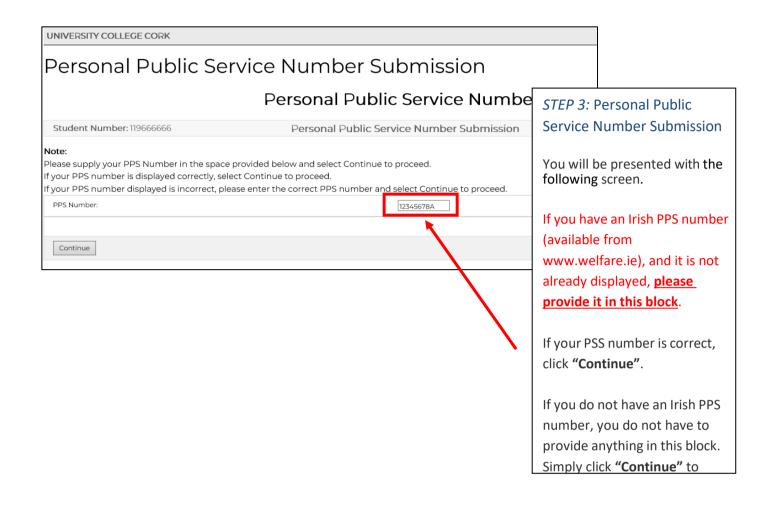
Read this section carefully and confirm your acceptance by selecting "I accept".

The University Rules and Regulations need to be accepted to proceed.



#### STEP 2: Biographical Details

- 1. Check that your biographical details are correct.
- 2. Select classification of last awarding institution attended. Click "Save".
- For EU/EFTA/UK students only: When Registration of your programme and modules has been completed, you will receive an email in the next week or two containing instructions to upload personal identity documentation. Acceptable forms of Documentation include a valid Passport (Photo page), Birth Certificate, Irish NDLS Driving Licence (new Credit Card format only) or Marriage Certificate (if applicable).
- Please note for all students: Throughout the Registration process the name you provide and its spelling MUST EXACTLY MATCH the name printed on any of your personal identity documents (see acceptable forms listed above).
  - The details provided by you informs your student record for the duration of your studies and will appear on official documentation such as your certified Academic Transcript and the Parchment received on graduation, so please make sure it is correct.
- Once you have completed Registration of your <u>programme and modules</u>, you may also book an appointment to collect your <u>student ID card</u>.
- If you any questions on the above, check out UCC's <u>ASK</u> webpage where you will find more information.



## STEP 4: Compulsory Address Validation

All outstanding address details need to be completed.

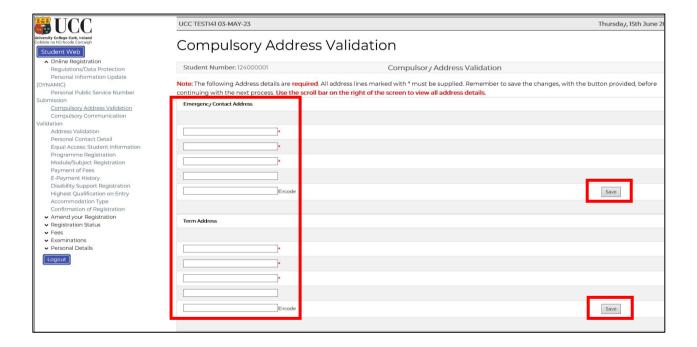
The first three address lines (marked with \*) must be completed. Click "Save" after each address entry.

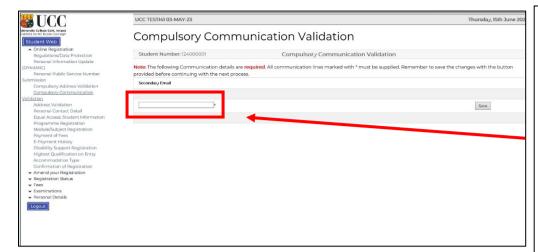
**Emergency Contact Address:** When recording address details of Emergency Contact Person, please enter the name of the person on the first line of the address field.

**Term Address:** This is where you will be living during the academic term. If you do not yet have a Term Address, please enter your Home Address again – you can update your Term Address later once it is finalised.

Correspondence Address: This is where you would like any correspondence from UCC to be sent.

**Permanent Home Address:** This is the home address where you are permanently living (this may be different to your term address if you are living away from home for the academic term). Ensure this is updated throughout your studies, as any correspondence being posted will be sent here.



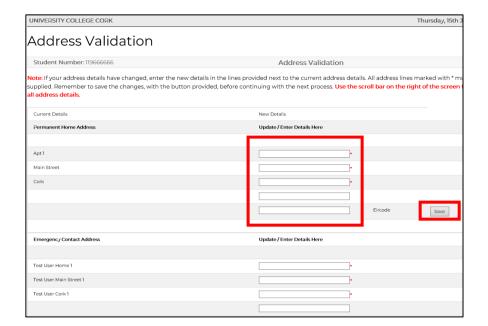


# STEP 5: Compulsory Communication Validation

Enter your Secondary Email and click "Save". This is your CURRENT PERSONAL email address, such as your Gmail or Hotmail account.

Please *do not* use your Umail address.

Important! Please <u>do not</u> use: an email address belonging to another individual, a UCC student email or UCC staff email



#### STEP 7: Personal Contact Detail

Double check your contact details. Should you need to update any of these details, enter the updated information in the corresponding box, and click "Save". Your new contact details will be displayed immediately.

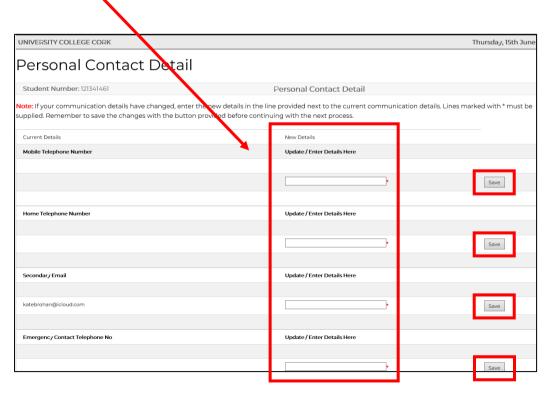
#### STEP 6: Address Validation

If you do not have an address in Cork right now, please enter your home address so that you can proceed to the next step.
Once you have secured accommodation in Cork, please update your details immediately.

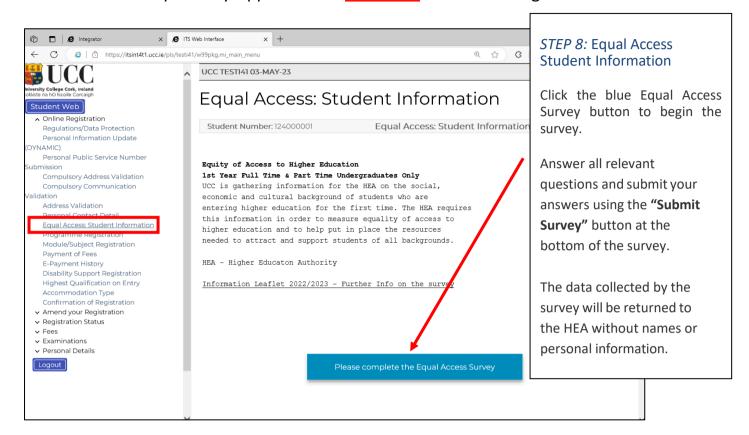
Please note you must complete all fields even if you are living at home or away. Double check your current address details. If your address has changed, please update this now and click "Save".

\*Emergency Contact Address: In this section, please enter the name of the person on the first line of the address field.

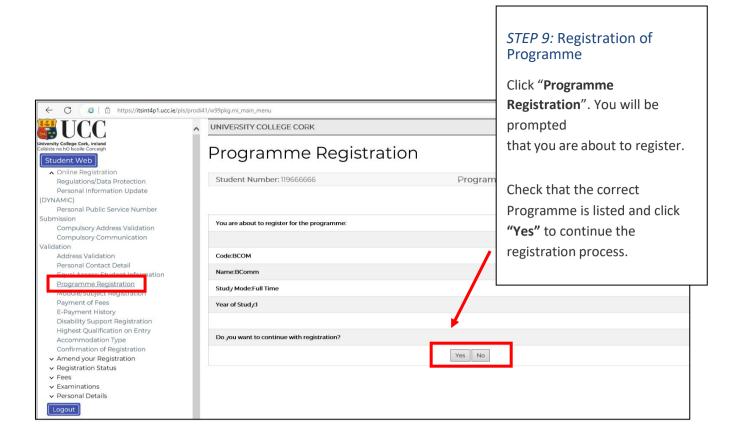
It is mandatory for all <u>Irish</u>
<u>Students</u> to enter an **Eircode**.
This <u>does not</u> apply to non-EU students.



\*\*The Next Step is only applicable to First Time Entrants to Higher Education.

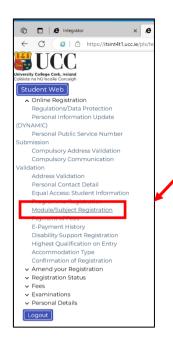


Note: In the event of you not being able to complete the survey online, please <u>contact us</u>
 for <u>assistance</u>. Please proceed with the remaining steps of the <u>Online Registration & Fee</u>
 Payment process.



- Students who have already registered online for 2025/2026 in UCC, but who have now accepted another programme through the CAO, <u>cannot</u> register online for the new CAO offer <u>contact the Student Records and Examinations</u> for your registration to be updated accordingly.
- If the correct programme is not listed at this step, contact the Student Records and Examinations.
- Please note: FITNESS TO PRACTISE is applicable to certain programmes.

If your selected programme is subject to UCC's Fitness to Practise Policy, you must read and complete the Fitness to Practise Section by completing the Declaration as appropriate *before* you can complete the registration of your programme. For more information see: <a href="http://www.ucc.ie/en/academicsecretariat/fitnesstopractise/">http://www.ucc.ie/en/academicsecretariat/fitnesstopractise/</a>.



# STEP 10: Registration of Compulsory Modules

If your programme consists of only compulsory modules, you will not have to complete the "Module Registration" step – you will automatically be registered for the modules.

Move on to the next step by clicking "Payment of Fees".

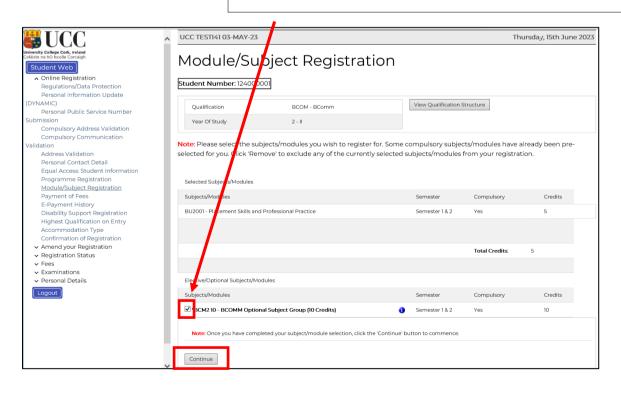
## STEP 11: Registration of Elective Modules

If your programme consists of core  $\underline{and}$  elective modules, you will need to select your elective modules.

**To select your preferred module choice,** click on the radio button alongside each relevant module.

Continue to select modules to the value of **the full credit requirement for your programme**, **e.g.**, **60 credits**.

If you are satisfied with your choice, finalise your module registration by clicking **"Continue".** 



# Module Registration - Terms & Conditions

#### \*\*N.B. First Year Arts

- Students must choose <u>four</u> subjects from the below groups, with no more than one subject
  from any group. See the <u>General Section</u> to see the conditions for each subject ensure that
  the subjects selected allow for valid subject combinations in Second Year:
  Single, Major or Joint Honours.
  - 1. Asian Studies, Computer Science, History, Portuguese
  - 2. (a) History of Art
  - 2. (b) Applied Mathematics, European Studies, Folklore, Greek and Roman Civilisation, Gaeilge/Irish
  - 3. Archaeology, Chinese Studies, German, Latin, Mathematics, Mathematical Studies, Politics
  - 4. French, Sociology, Studies in Music
  - 5. Béaloideas, Economics, English, Greek, Religions and Global Diversity
  - 6. (a)\* Geography, Italian
  - 6. (b)\*Celtic Civilisation, Philosophy, Spanish

## \*\*N.B. First Year Medicine

- Students registering for First Year Medicine will register for <u>55 credits only</u>, as the elective module will be registered with the School of Medicine.
- The school will inform the Student Records and Examinations Office of your choice of elective module, and it will be registered at office level in mid-October. Further details are available from the School of Medicine.
- Check the <u>College Calendar</u> when completing your registration to ensure that you are fulfilling
  the programme requirements, such as the full credit requirement, the correct module
  combinations, etc.

## Fee Payment

First Instalment to be paid here - you should have your card details available to make a payment when asked. SUSI applicants now pay €207.

### STEP 12: Payment of Fees

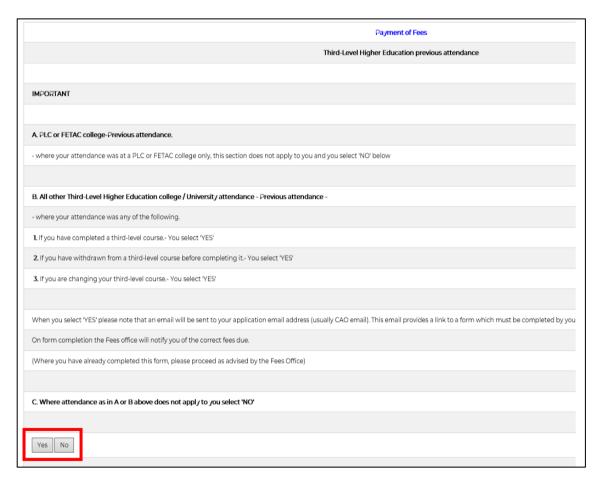
Click "Payment of Fees". Read the Fee Debtor Policy (UCC Student Debtor Policy) to ensure that you are aware of the terms and conditions with regard to payment of your fees.

You may be presented with one of the following screens:

Screen 1: At this step you need to declare if you have been to another college before.

**YES** - indicates that you have previously attended a college (in Ireland or in the EU) on a Level 6,7 or 8 programme of study. (Part study or having fully completed your programme)

**No** - You have not – this is the correct selection if you have previous attendance at colleges where you were enrolled for <u>PLC and FETAC/QQI</u> programmes (Level 5).



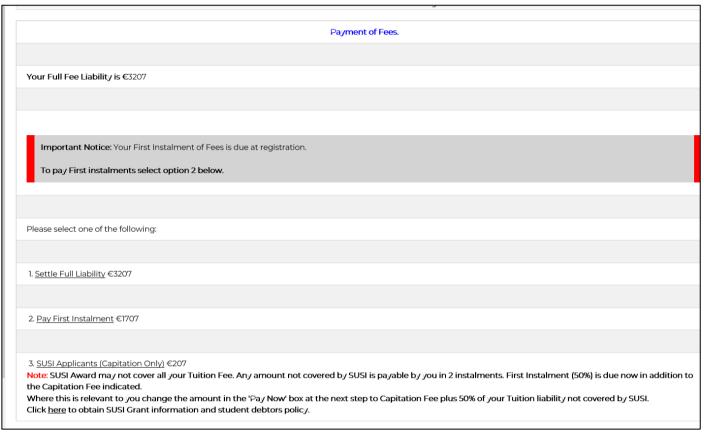
See Screen 2 below – where you have selected NO in the previous screen.

Amounts higher than this indicates non entitlement to Tuition Fee Cover due to previous Higher Education attendance or assessment as EU (European Union) fee paying student.

If the fee calculated is not what you expected, we suggest you pay the first instalment €1,707 now,

and continue with registration. Once you have completed registration, contact us with your fee query.

Screen 2: Example Undergraduate EU Student (Eligible for free Tuition fees)-Need to select one of these options

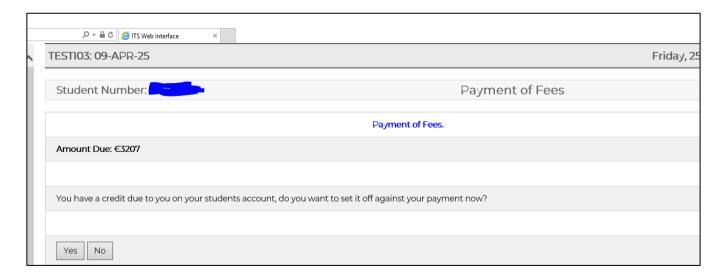


There are several categories of **First Year Undergraduate Student**, each of which will be presented with a screen with different payment options. Please select the option relevant to you. (See table of different categories.)

**Progressing Students** may be presented after selecting a payment option with advice that there is a credit that can be used against their payment now

They will get this advice below after selecting payment option.

We advise you to use this as there may be an overpayment on your account from previous year that we were not able to refund up to this point.

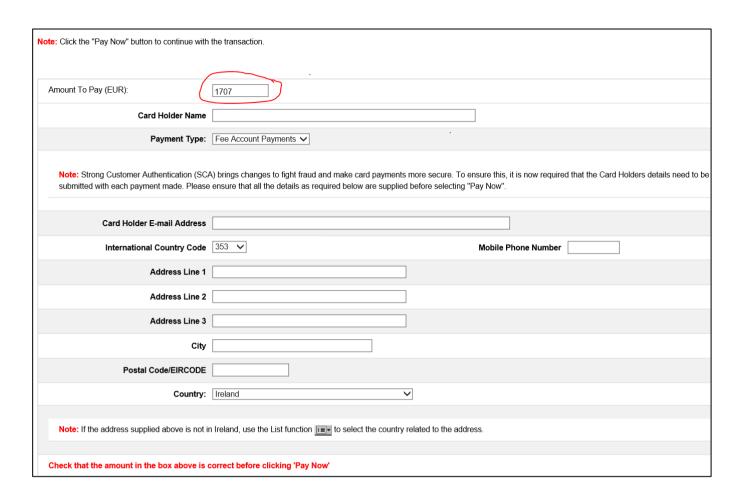


Category	<b>Eligibility Description</b>	Payment Option
Undergraduate EU Student (Eligible for free Tuition fees and/or SUSI)	Eligible for free Tuition or SUSI grant	Full Student Contribution & Capitation Fee 1st Instalment of Student Contribution & Fee SUSI Applicants-must pay €207.
Undergraduate EU Student (Ineligible for free Tuition fees)	Not eligible for free tuition	Full Student Tuition, Student Contribution & Capitation Fee First Instalment of all fees Repeats-€500 now at registration.
International Student	International tuition status	Full Fee Liability  First Instalment of Tuition & Capitation  Fee  100% Funded-must pay €207
Undergraduate BSc Joint Programme UCC/MTU	Joint UCC/MTU programme	Capitation Fee
Graduate Entry to Medicine	Graduate entry programme	Full Fee Liability First Instalment of Full Fee Repeats
Undergraduate BSc (Nursing Studies) and Evening Law	Nursing/Evening Law students	Full Student Tuition, Student Contribution & Capitation First Instalment of all fees Repeats

Screen 3 (After selection above)-Click "Proceed" to begin the fee payment process.

Payment of Fees.				
mount Due: €1707				
mportant Informat	ion: If you are using a Visa Card you should be able to settle the amount above in one payment transaction on the next screen.			
our card provider n	nay have a daily limit on transactions. Please check this if you encounter an error with payment.			
Please select 'Proce	ed' to the E Pa/ment Screen.			
<u> </u>				

In the following screen you can change the amount in the **Amount to Pay (EUR)** box, by backspacing out the amount that defaults into this box and inputting the amount you wish to pay (Circled in red below)



At the next screen you need to supply your card details.

• The following card details screen will display:

Enter all the mandatory fields, as follows:

- \*Card type (for Visa Debit select Visa)
- \*Card Number
- \*Security Code (cvn number is not applicable to laser cards)
- \*Expiry Date

Once the transaction has been completed, the Successful E- Payment screen is displayed.

An email receipt will be issued to you.

Click **Print** if you require a paper copy of your receipt.

NB: The system will require time to process the payment. Do not refresh your screen or hit the back button as it may impact on your fee payment.

If you have any issues with processing your payment, please check our support Here.

## Statement of Fees - Self Service

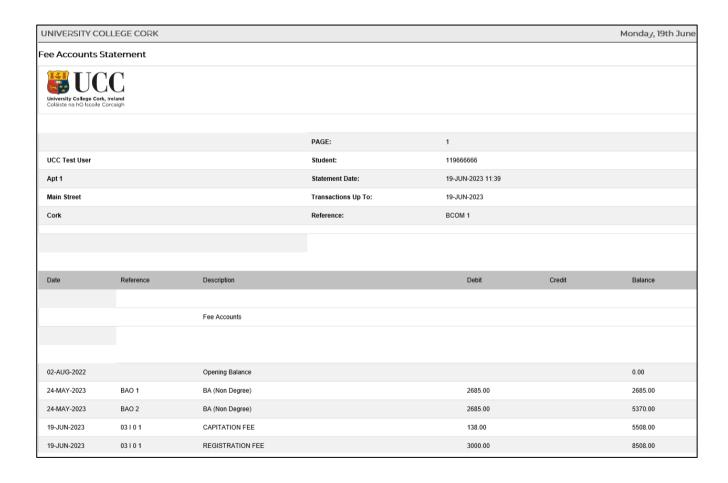
Statement of Fees is now available for you to print.

It is recommended that you access and print this statement instead of requesting these statements from the Fees Office.

The Statement of Fees can be used for:

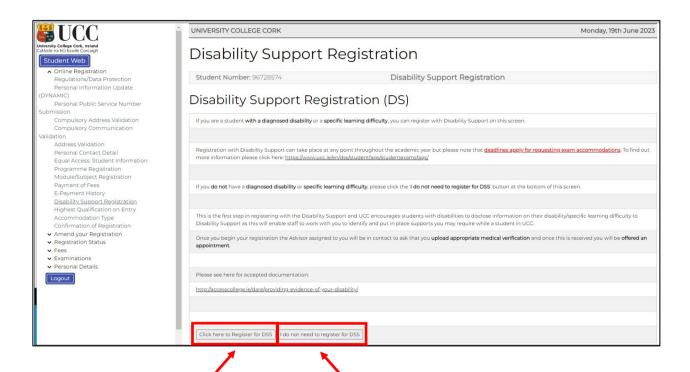
- Loan Applications
- Visa Requirements
- Where your employer is paying your Fees and requires an invoice to process a payment on your behalf. This statement can be used along with UCC Fee Account details see https://www.ucc.ie/en/financeoffice/fees/feepayments

You can select this statement at the Fees step under Fee Account Statement.



## Step 13: Disability Support Registration

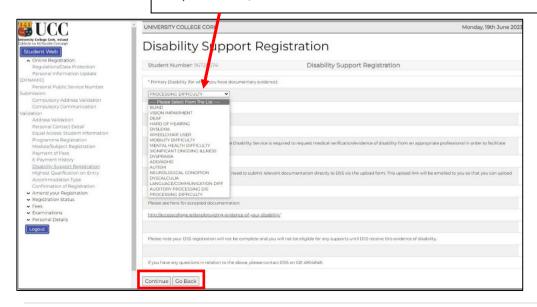
As part of your registration, you will be asked if you wish to register with the Disability Support Service (DSS). This service supports students with a diagnosed disability and students with a wide range of specific learning difficulties such as Dyslexia, Dyspraxia, and students with AS.

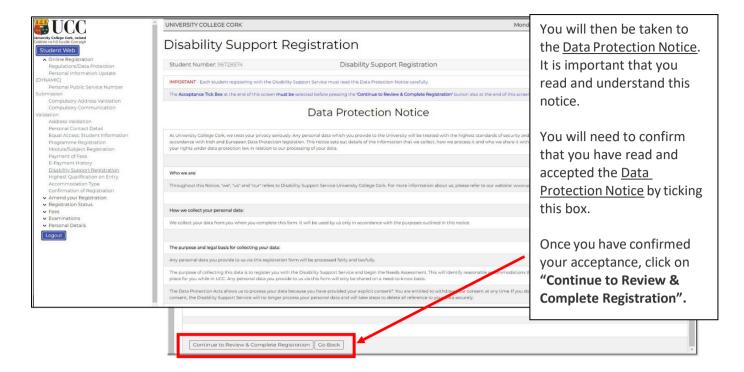


Click here <u>if you wish</u> to register with the Disability Support Service.

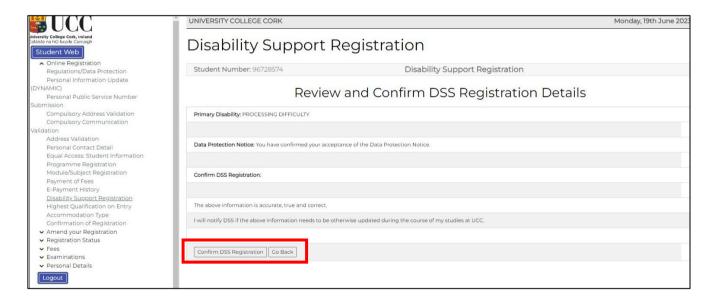
If you do not need to register with the DSS, click here. You will be taken to <a href="Step 13:">Step 13:</a> "Highest Qualification on Entry".

Please state your primary disability by selecting from the drop-down list, and then click "Continue".



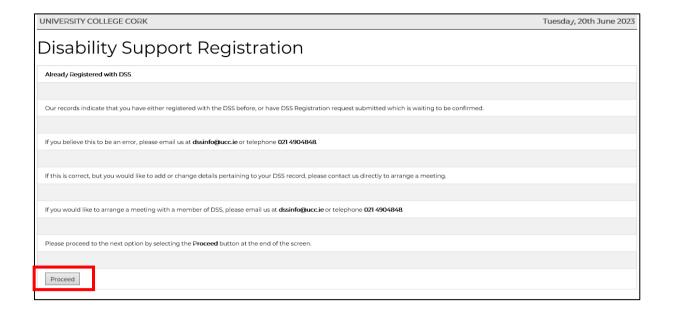


The following screen will ask you to confirm your registration details:

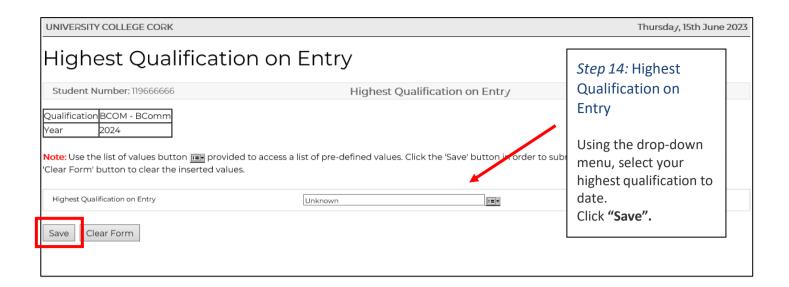


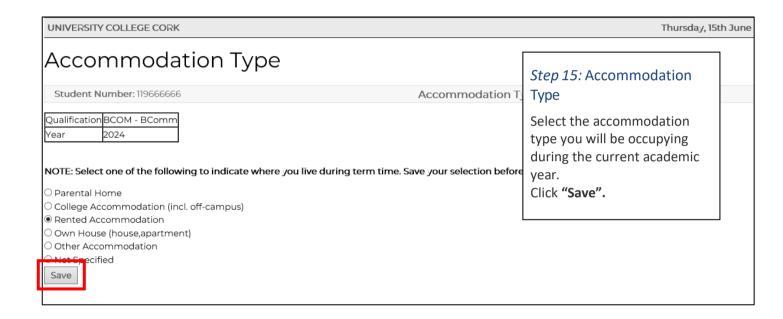
- You will also get an email to your UCC Student Account to confirm your DSS registration details.
- Once your DSS registration has been submitted, an Advisor from the DSS will be in contact with you to arrange an appointment for your Needs Assessment.
- A Needs Assessment can take approximately 30 minutes to an hour and will look at any supports you may need during your time at UCC.

If you are already registered with the Disability Support Service, you will see the following screen. If your needs have changed, or you require further support, please contact your designated advisor.



• **N.B.** Should you have any queries or concerns when completing or reviewing your DSS registration, please contact the DSS Office directly on <a href="mailto:dssinfo@ucc.ie">dssinfo@ucc.ie</a>.

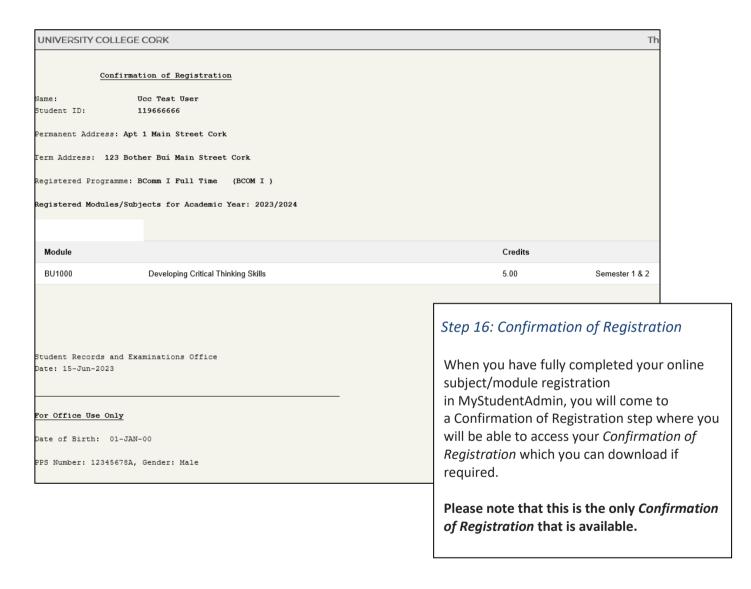


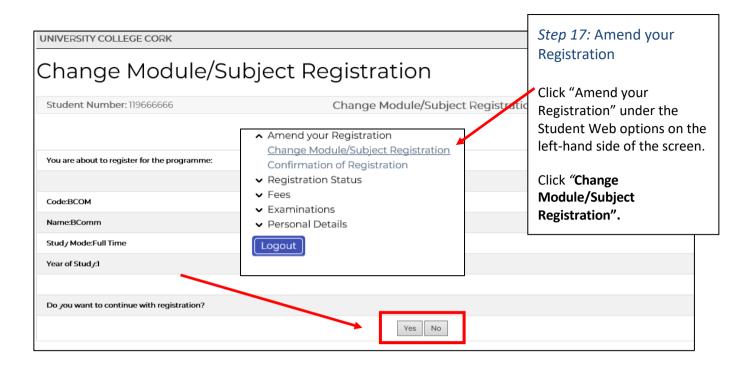


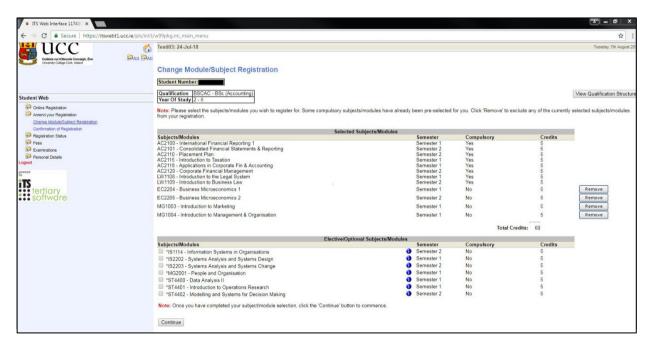
The Confirmation of Registration screen is an up-to-date record of your <u>current</u> registration. ANY changes to your registration will be reflected here immediately.

For programmes where <u>Garda Vetting</u> is compulsory you will be required to read and accept that you are only provisionally registered until these processes are complete.

**Please note:** You may amend the elective modules you have selected during registration, within the Change of Module deadline (2 weeks after the start of each Semester).







Ensure that you log out by clicking the <u>Logout</u> at the bottom of the screen.

Support Contacts									
The following is avail	able to help you with any qu	ieries you may have on regist	ering for your programme						
and payment of fees	:								
Registration Helpdes	sk								
Opening hours:	Monday – Friday								
	9:00am – 5pm								
Phone:	(021) 490 3000								
Student IT Support fo	or queries such as MFA, My	StudentAdmin log-in difficult	ies						
Opening hours:	Monday – Friday	Saturday - Sunday							
	8:30am – 9pm	10:00am – 5pm							
Phone:	(021) 490 2120								
Support:	Students can log a self-service ticket using this link <u>UCC Services Portal</u>								

Answers to your UCC related questions can be found at UCC's ASK website or, you can contact us directly.

password, you can use the link below to log a ticket.

Self Service MFA/Password Reset Form

If you cannot access your student IT account and need to reset your MFA or