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Welcome to UCC (University College Cork)

Please note: Before starting the steps as laid out in these instructions, <u>first years who have already accepted their UCC offer</u> will have received a registration email outlining the various steps involved in completing Registration, as well as an IT Password email.

We know this can be an exciting and daunting time so to help you along the way, we have developed this useful guide to take you through the registration process.

During registration, you will enrol on your degree programme, choose modules (if applicable), provide biographical information, complete fee payment, and download your confirmation of registration.

Registration involves additional steps that we need you to complete. Once these are completed, you will officially be confirmed as a UCC student. Additional steps relevant to your entry route can be found on the <u>Registration</u> webpage.

You may only make an appointment to collect your <u>student ID card</u> on **full completion of registration of programme and modules**. This ID card will be for the duration of your programme of study and will be validated each year as you progress through your programme.

If you have a question or are unsure of where to start, please check our helpful <u>ASK</u> page. Alternatively, you can submit a query using the <u>web enquiry form</u>.

We wish you the best of luck for the upcoming academic year!

Student Records and Examinations Office

Login – MyStudentAdmin

Please note, all students must secure their Student IT account with Multi-factor Authentication (MFA) and reset their password before they can logon to Student services such as Canvas and Student email (umail). Please follow the below steps:

1. Secure your UCC Student IT Account with MFA:

To set up MFA on your UCC Student IT account, go to https://www.ucc.ie/o365 and log in with your UCC email address and password above. You have the option to choose verification by SMS text messages to your phone or to use the authenticator app (which is preferred and also works over Wi-Fi so is useful for International students). Further information including a MFA set-up tutorial are available at: MFA & Security | University College Cork (ucc.ie)

2. Reset your Student IT Account Password:

Once MFA is setup on your UCC student IT account, you must now reset your password. Go to IT Services for Students | University College Cork (ucc.ie) and select Password Reset

3. UCC Student Email (umail)

Please ensure that you login to your umail account with your newly reset password. Your umail address is provided at the top of this email.

IMPORTANT: All correspondence with fellow students and UCC staff and departments should come from your student email address only NOT your personal email.

4. Other useful IT information

Further information can be found at https://www.ucc.ie/en/sit/services/ regarding:

- Access to software such as MSOffice
- UCC Wi-Fi (Eduroam)
- Open access labs and laptop loans
- Reset your password/password recovery

5. Student IT Helpdesk

Please contact the Student IT Helpdesk at www.ucc.ie/en/sit/support/ or phone 021-490 2120 option 2. You can also email sit@ucc.ie

MyStudentAdmin

You can access MyStudentAdmin at http://sit.ucc.ie, all Student IT Services are detailed on this webpage, along with instructions on how to access them. If you experience an error accessing the UCC 'MyStudentAdmin' registration website, please ensure the following:

- 1 Sign-out of your browser e.g. Sign out of your Google account.
- 2 Open a New Browser and then access the UCC MyStudentAdmin website."
- 3 If the problem persists, please open a New Incognito Tab / New InPrivate Window in your Browser and then access the UCC MyStudentAdmin website.

Boole Library

https://libguides.ucc.ie/ library is the link to the Boole Library. Due to current restrictions, the Library has instigated many new systems, e.g. 'Scan and Deliver' and 'Click and Collect', which are managed electronically. Physical access to the library will be restricted until ID cards can be produced.

Online Registration



• Click "Online Registration" under the Student Web options on the left-hand side of the screen.

• The following steps for online registration will display.

Student Web

Online Registration

Regulations/Data Protection

Personal Information Update

(DYNAMIC)

Personal Public Service Number

Submission

Compulsory Address Validation
Compulsory Communication

Validation

Address Validation

Personal Contact Detail

Equal Access: Student Information

Programme Registration

Module/Subject Registration

Payment of Fees

E-Payment History

Disability Support Registration

Highest Qualification on Entry

Accommodation Type

Confirmation of Registration

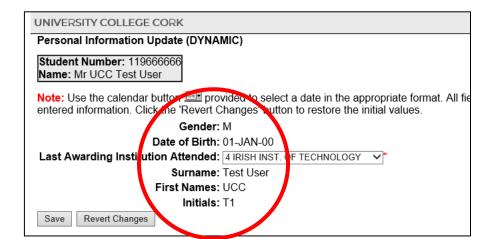
- → Amend your Registration
- Registration Status
- Fees
- Examinations
- Personal Details

Logout

STEP 1: Regulations/Data Protection

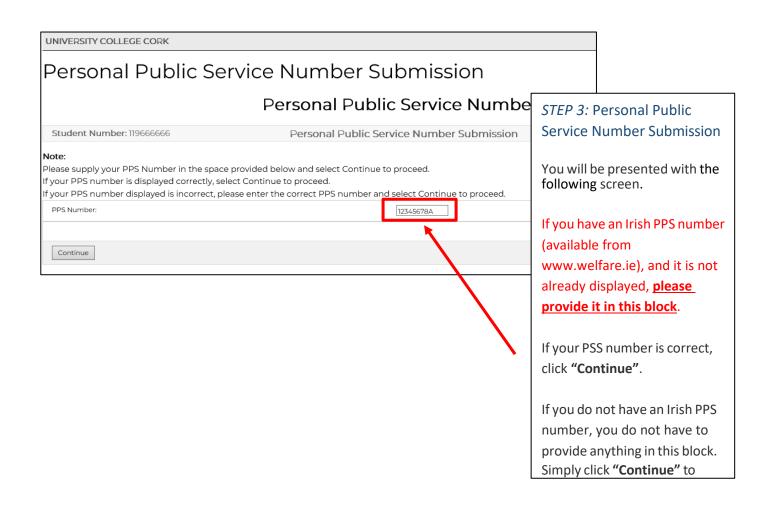
Read this section carefully and confirm your acceptance by selecting "I accept".

The University Rules and Regulations need to be accepted to proceed.



STEP 2: Biographical Details

- 1. Check that your biographical details are correct.
- 2. Select classification of last awarding institution attended. Click "Save".
- For EU/EFTA/UK students only: When Registration of your programme and modules has been completed, you will receive an email in the next week or two containing instructions to upload personal identity documentation. Acceptable forms of Documentation include a valid Passport (Photo page), Birth Certificate, Irish NDLS Driving Licence (new Credit Card format only) or Marriage Certificate (if applicable).
- Please note for all students: Throughout the Registration process the name you provide and its
 spelling MUST EXACTLY MATCH the name printed on any of your personal identity documents
 (see acceptable forms listed above).
 - The details provided by you informs your student record for the duration of your studies and will appear on official documentation such as your certified Academic Transcript and the Parchment received on graduation, so please make sure it is correct.
- Once you have completed Registration of your <u>programme and modules</u>, you may also book an appointment to collect your <u>student ID</u> card.
- If you any questions on the above, check out UCC's <u>ASK</u> webpage where you will find more information.



STEP 4: Compulsory Address Validation

All outstanding address details need to be completed.

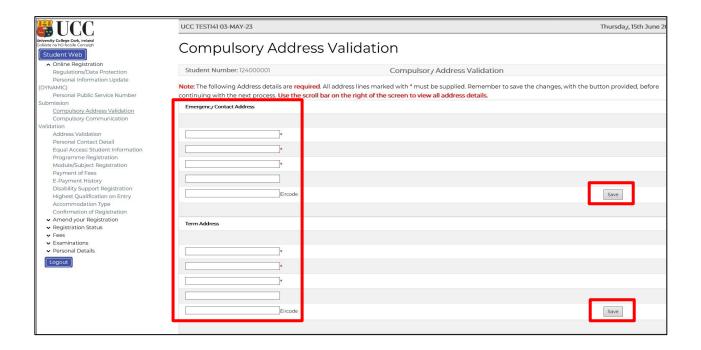
The first three address lines (marked with *) must be completed. Click "Save" after each address entry.

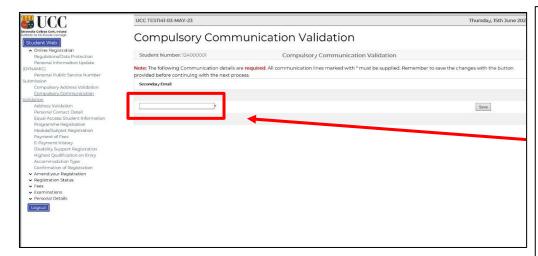
Emergency Contact Address: When recording address details of Emergency Contact Person, please enter the name of the person on the first line of the address field.

Term Address: This is where you will be living during the academic term. If you do not yet have a Term Address, please enter your Home Address again – you can update your Term Address later once it is finalised.

Correspondence Address: This is where you would like any correspondence from UCC to be sent.

Permanent Home Address: This is the home address where you are permanently living (this may be different to your term address if you are living away from home for the academic term). Ensure this is updated throughout your studies, as any correspondence being posted will be sent here.



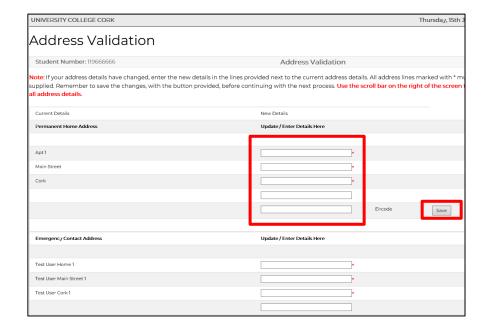


STEP 5: Compulsory Communication Validation

Enter your Secondary Email and click "Save". This is your CURRENT PERSONAL email address, such as your Gmail or Hotmail account.

Please *do not* use your Umail address.

Important! Please <u>do not</u> use: an email address belonging to another individual, a UCC student email or UCC staff email



STEP 7: Personal Contact Detail

Double check your contact details. Should you need to update any of these details, enter the updated information in the corresponding box, and click "Save". Your new contact details will be displayed immediately.

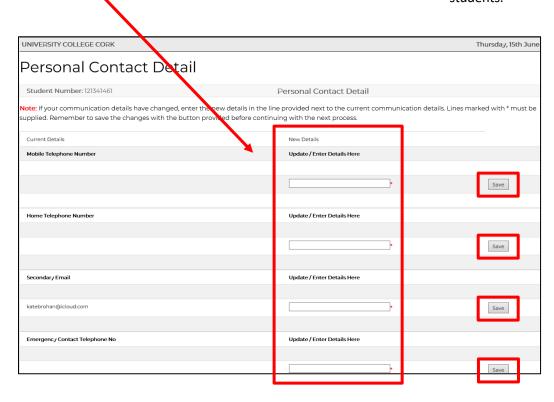
STEP 6: Address Validation

If you do not have an address in Cork right now, please enter your home address so that you can proceed to the next step.
Once you have secured accommodation in Cork, please update your details immediately.

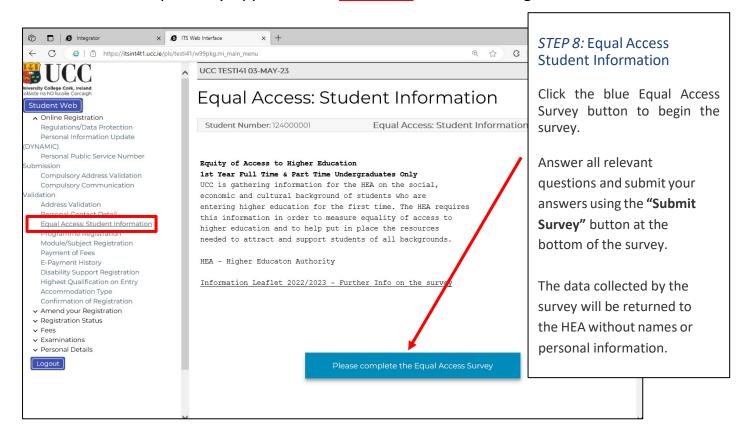
Please note you must complete all fields even if you are living at home or away. Double check your current address details. If your address has changed, please update this now and click "Save".

*Emergency Contact Address: In this section, please enter the name of the person on the first line of the address field.

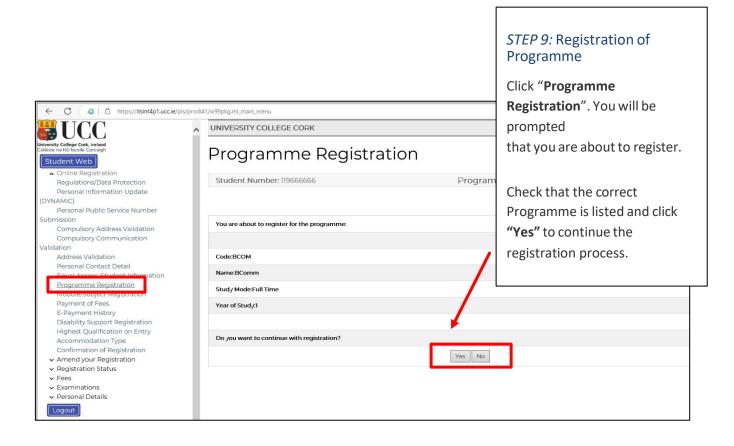
It is mandatory for all <u>Irish</u>
<u>Students</u> to enter an **Eircode**.
This <u>does not</u> apply to non-EU students.



**The Next Step is only applicable to First Time Entrants to Higher Education.



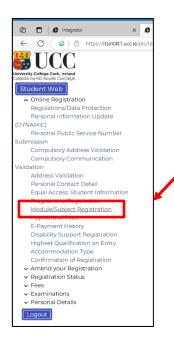
Note: In the event of you not being able to complete the survey online, please <u>contact us</u>
 for <u>assistance</u>. Please proceed with the remaining steps of the <u>Online Registration & Fee</u>
 Payment process.



- Students who have already registered online for 2024/2025 in UCC, but who have now accepted another programme through the CAO, <u>cannot</u> register online for the new CAO offer

 contact the Student Records and Examinations for your registration to be updated accordingly.
- If the correct programme is not listed at this step, contact the Student Records and Examinations.
- Please note: **FITNESS TO PRACTISE** is applicable to certain programmes.

If your selected programme is subject to UCC's Fitness to Practise Policy, you must read and complete the Fitness to Practise Section by completing the Declaration as appropriate *before* you can complete the registration of your programme. For more information see: http://www.ucc.ie/en/academicsecretariat/fitnesstopractise/.



STEP 10: Registration of Compulsory Modules

If your programme consists of only compulsory modules, you will not have to complete the "Module Registration" step – you will automatically be registered for the modules.

Move on to the next step by clicking "Payment of Fees".

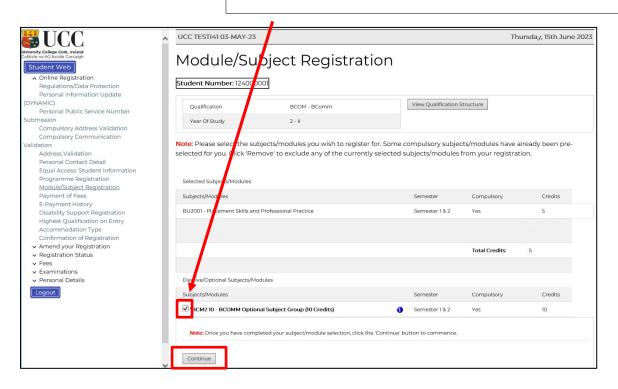
STEP 11: Registration of Elective Modules

If your programme consists of core \underline{and} elective modules, you will need to select your elective modules.

To select your preferred module choice, click on the radio button alongside each relevant module.

Continue to select modules to the value of **the full credit requirement for your programme**, **e.g.**, **60 credits**.

If you are satisfied with your choice, finalise your module registration by clicking **"Continue".**



Module Registration - Terms & Conditions

**N.B. First Year Arts

- Students must choose <u>four</u> subjects from the below groups, with no more than one subject
 from any group. See the <u>General Section</u> to see the conditions for each subject ensure that
 the subjects selected allow for valid subject combinations in Second Year:
 Single, Major or Joint Honours.
 - 1. Asian Studies, Computer Science, History, Portuguese
 - 2. (a) History of Art
 - 2. (b) Applied Mathematics, European Studies, Folklore, Greek and Roman Civilisation, Gaeilge/Irish
 - 3. Archaeology, Chinese Studies, German, Latin, Mathematics, Mathematical Studies, Politics
 - 4. French, Sociology, Studies in Music
 - 5. Béaloideas, Economics, English, Greek, Religions and Global Diversity
 - 6. (a)* Geography, Italian
 - 6. (b)*Celtic Civilisation, Philosophy, Spanish

**N.B. First Year Medicine

- Students registering for First Year Medicine will register for <u>55 credits only</u>, as the elective module will be registered with the School of Medicine.
- The school will inform the Student Records and Examinations Office of your choice of elective module, and it will be registered at office level in mid-October. Further details are available from the School of Medicine.
- Check the <u>College Calendar</u> when completing your registration to ensure that you are fulfilling
 the programme requirements, such as the full credit requirement, the correct module
 combinations, etc.

Fee Payment

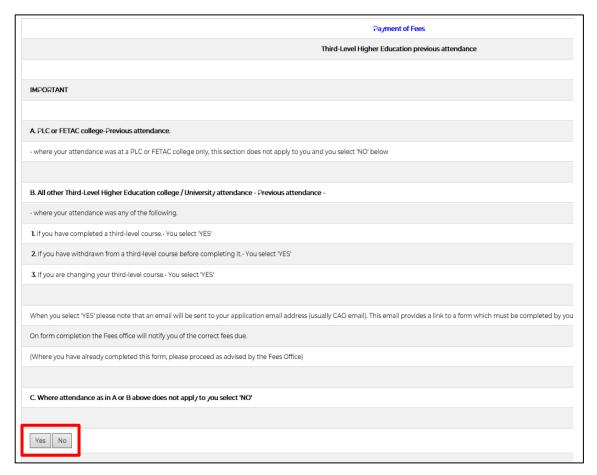
STEP 12: Payment of Fees

Click "Payment of Fees". Read the Fee Debtor Policy (UCC Student Debtor Policy) to ensure that you are aware of the terms and conditions with regard to payment of your fees.

You may be presented with one of the following screens:

Screen 1: (Where you have not contacted Fees Office prior to the registration process and application data indicates you may have previous attendance) [If you have contacted the Fees Office, staff will have advised you on how to complete this section].

 Answer Yes <u>only</u> where you previously attended a University, an Institute of Technology or Colleges of Education (<u>excluding PLC and FETAC/QQI colleges</u>). Once you have answered the question, the relevant payment options will be displayed – see below.



- Where your answer is 'YES', the Total fee due that will present to you in the next page will include Tuition Fee. (Total Fee= Capitation, Student Contribution and Tuition Fee).
- If this is correct you can then select how you wish to pay (Pay all fees now or 1st Instalment or
- You can also take out a Payment Plan; in this case you will need to pay €1000 now at registration (Initial Payment) When you have completed registration visit UCC Payment Plan

and activate your plan. For details click on:

I Would Like to Set Up A Payment Plan | University College Cork (ucc.ie)

If the fee calculated is not what you expected, we suggest you pay the **first instalment €1,707** now, and continue with registration. Once you have completed registration, <u>contact us</u> with your fee query.

Or you may see **Screen 2**:

The options for most students will be:

- Full Contribution €3,3207
- First Instalment €1,707
- SUSI (Student Universal Support Ireland) funding Capitation only €207 now.

Amounts higher than this indicates non entitlement to Tuition Fee Cover due to previous Higher Education attendance or assessment as EU (European Union) fee paying student.

If this is not as expected, we suggest you pay the **first instalment €1,707** now, and continue with registration. Once you have completed registration, <u>contact us</u> with your fee query.

There are several categories of **First Year Undergraduate Student**, each of which will be presented with a screen with different payment options. Please select the option relevant to you.

1. Undergraduate EU Student (Eligible for free Tuition fees and/or SUSI)

You will be presented with a choice of 3 payments options:

- Full Student Contribution and Capitation Liability
- First Instalment of Student Contribution and Capitation Liability
- SUSI Applicants Must pay €207

2. Undergraduate EU Student (Ineligible for free Tuition fees)

You will be presented with a choice of 3 payments options:

- Full Student Tuition and Student Contribution and Capitation Liability
- First Instalment of Full Student Tuition and Student Contribution and Capitation Liability
- Repeats

3. International Student

You will be presented with a choice of 3 options:

- Full Fee Liability
- First Instalment of Tuition Fee
- 100% Funded

4. Undergraduate BSc Joint Programme UCC/MTU

You will be presented with just one payment option:

Capitation Fee

5. Graduate Entry to Medicine

You will be presented with a choice of 3 options:

- Full Fee Liability
- First Instalment of Full Fee
- Repeats

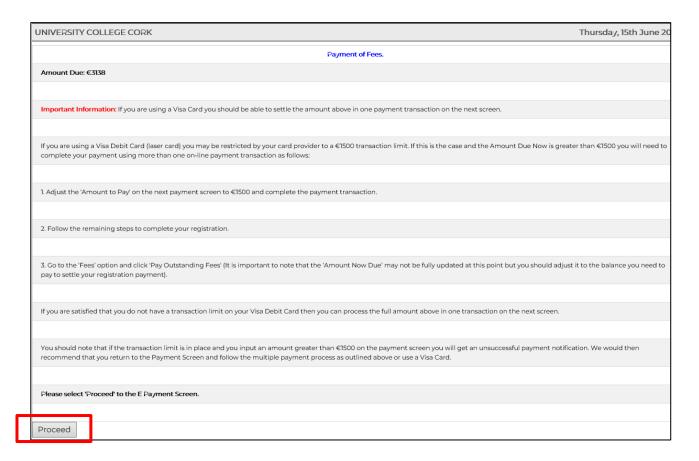
6. Undergraduate BSc (Nursing Studies) and Evening Law

You will be presented with a choice of 3 options:

- Full Student Tuition and Student Contribution and Capitation Liability
- First Instalment of Full Student Tuition and Student Contribution and Capitation Liability
- Repeats

Full Amount or First Instalment Payment Options and SUSI Applicant Option where SUSI student must pay €207 at registration.

- Read this screen carefully some bank cards have a transaction limit which may necessitate multiple transactions to complete fee payment.
- Click "Proceed" to begin the fee payment process.



• In the following screen you can change the amount in the Amount to Pay (EUR) box, by backspacing out the amount that defaults into this box and inputting the amount you wish to pay. Please ensure to provide all details above in relation to the account holder.

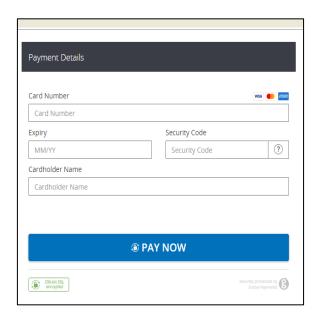
Failure of the data entered above to match that provided to the bank by cardholder may result in the payment not been processed by your bank. If this occurs, error code '111' will appear:

111 "Strong Customer Authentication Required"

"Strong Customer Authentication (SCA) works to ensure that it is genuinely you whenever you log in or authorise payments while **banking** online. It is designed to help keep your financial information safe and make online **banking** even more secure".

Please refer to the link below to ensure you payment at registration is successfully processed. https://www.ucc.ie/en/media/support/financeoffice/fees/FeesOffice-ExtraSecurityMeasures.pdf

• The following card details screen will display:

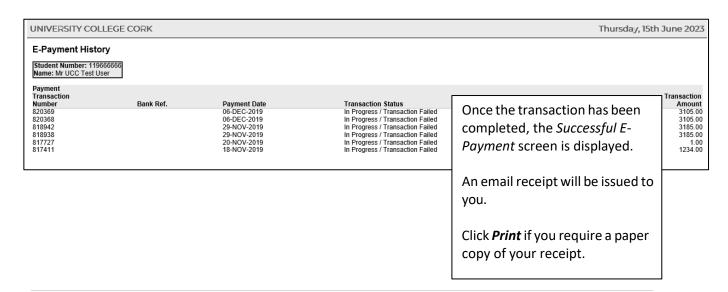


Enter all the **mandatory** fields, as follows:

- *Card type (for *Visa Debit* select *Visa*)
- *Card Number
- *Security Code (cvn number is not applicable to laser cards)
- *Expiry Date
- *Cardholder Name

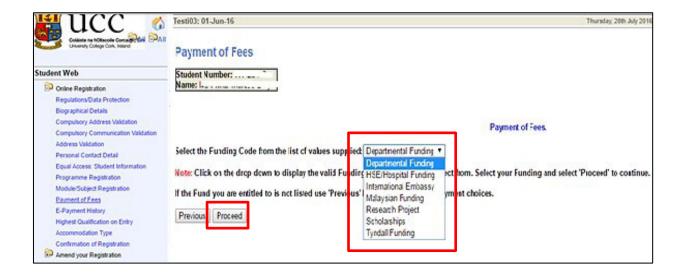
and click "Pay Now."

• NB: The system will require time to process the payment. Do not refresh your screen or hit the back button as it may impact on your fee payment.

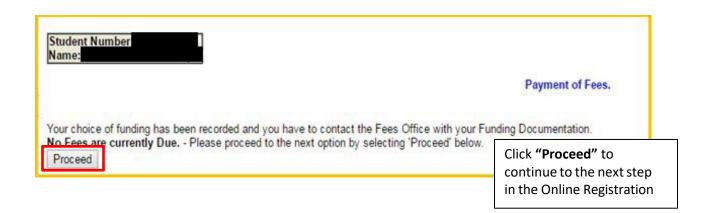


International Students 100% Funded

- Use the drop-down menu to select the type of funding you are in receipt of.
- Click "Proceed."



- Please select the relevant funding. You will be sent an email requesting that you upload proof of funding. Please submit your proof of funding by uploading the relevant document where requested.
- For the 2024/25 Academic Year, all funding proof must be submitted electronically as there will be no facility to submit physical letters to the Fees Office to support your funding.
- You will be presented with the following screen:



Statement of Fees - Self Service

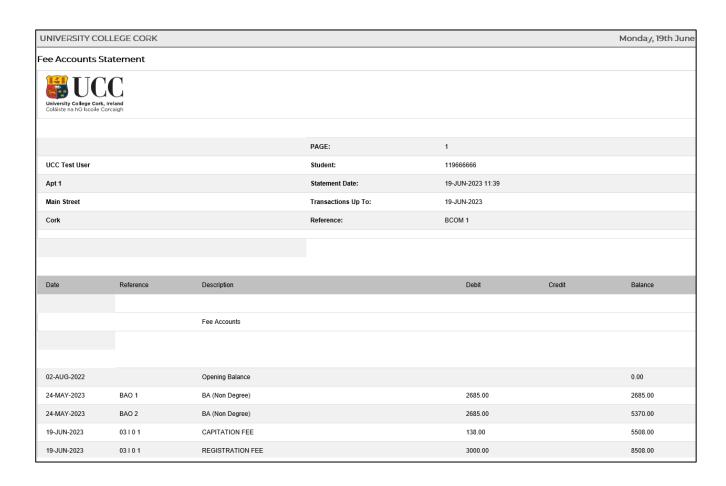
Statement of Fees is now available for you to print.

It is recommended that you access and print this statement instead of requesting these statements from the Fees Office.

The Statement of Fees can be used for:

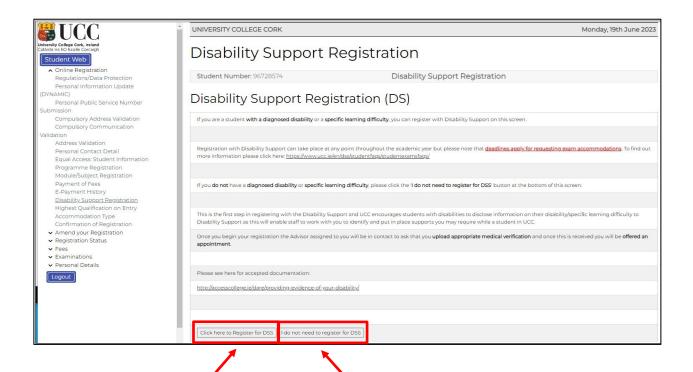
- Loan Applications
- Visa Requirements
- Where your employer is paying your Fees and requires an invoice to process a payment on your behalf. This statement can be used along with UCC Fee Account details see https://www.ucc.ie/en/financeoffice/fees/feepayments

You can select this statement at the Fees step under Fee Account Statement.



Step 13: Disability Support Registration

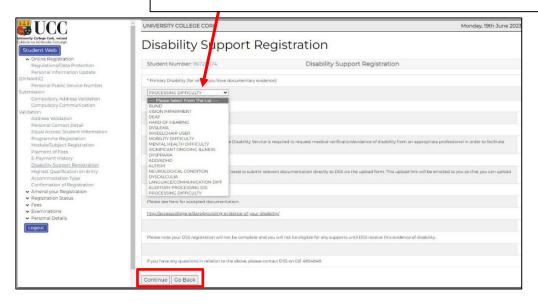
As part of your registration, you will be asked if you wish to register with the Disability Support Service (DSS). This service supports students with a diagnosed disability and students with a wide range of specific learning difficulties such as Dyslexia, Dyspraxia, and students with AS.

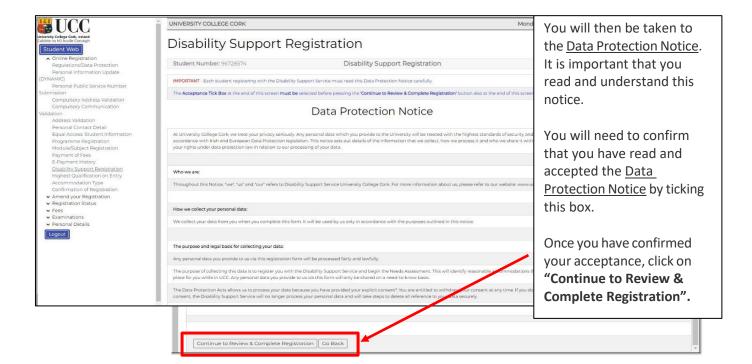


Click here <u>if you wish</u> to register with the Disability Support Service.

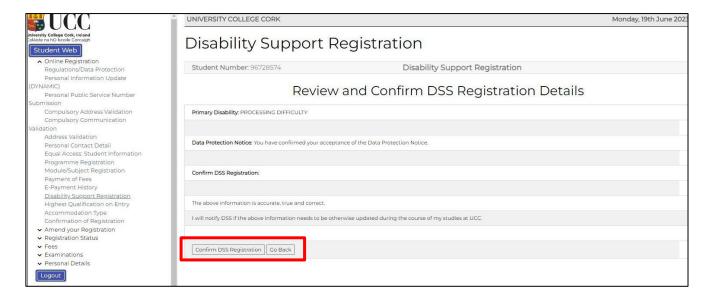
If you do not need to register with the DSS, click here. You will be taken to Step 13: "Highest Qualification on Entry".

Please state your primary disability by selecting from the drop-down list, and then click "Continue".



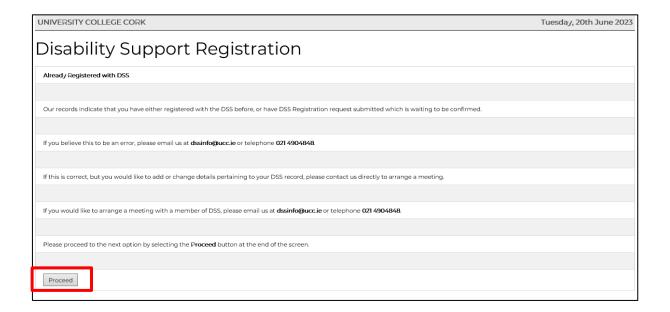


The following screen will ask you to confirm your registration details:

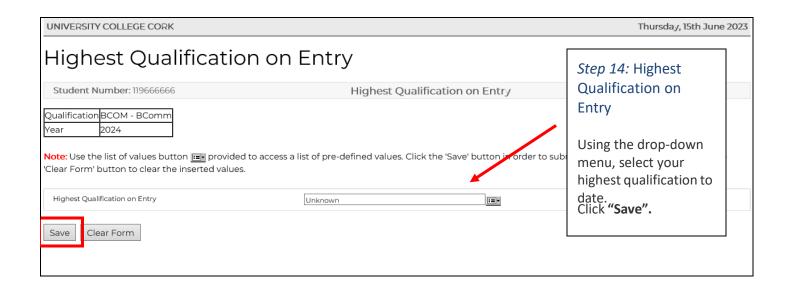


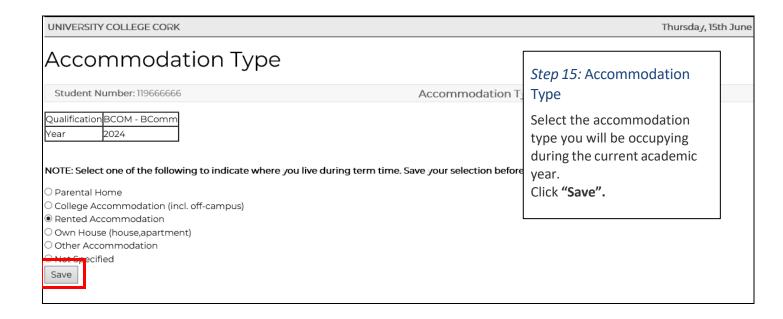
- You will also get an email to your UCC Student Account to confirm your DSS registration details.
- Once your DSS registration has been submitted, an Advisor from the DSS will be in contact with you to arrange an appointment for your Needs Assessment.
- A Needs Assessment can take approximately 30 minutes to an hour and will look at any supports you may need during your time at UCC.

If you are already registered with the Disability Support Service, you will see the following screen. If your needs have changed, or you require further support, please contact your designated advisor.



N.B. Should you have any queries or concerns when completing or reviewing your DSS registration, please contact the DSS Office directly on dssinfo@ucc.ie.

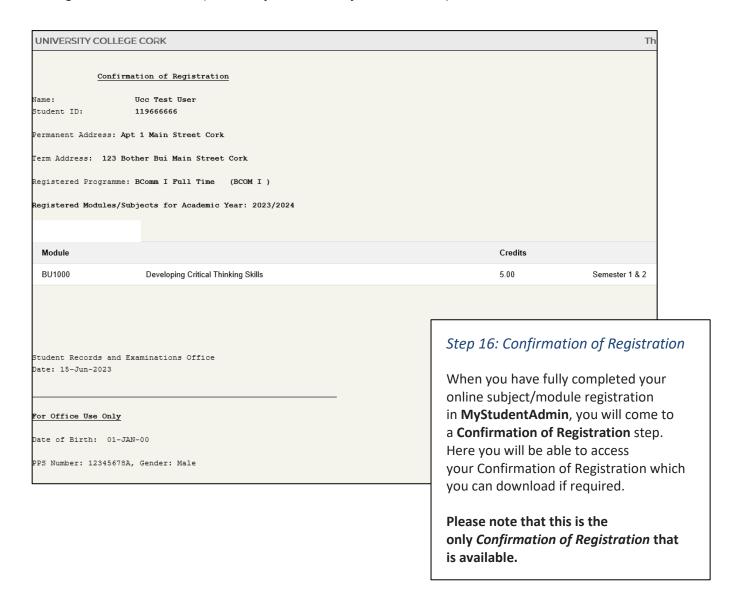


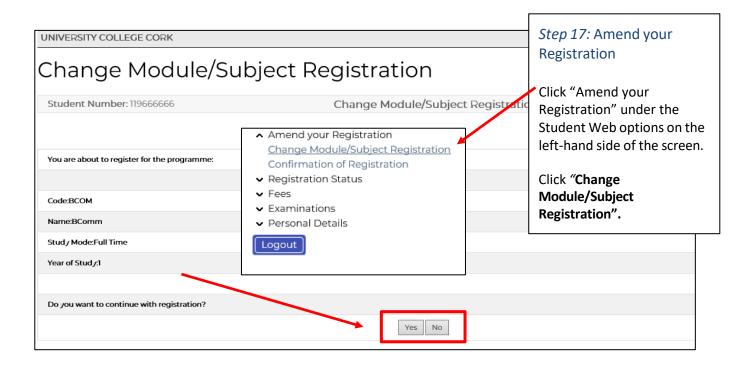


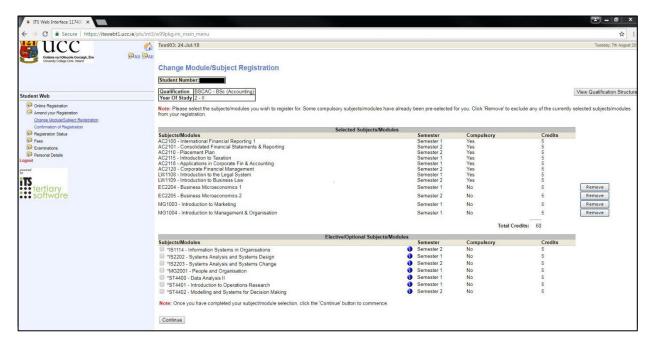
The Confirmation of Registration screen is an up-to-date record of your <u>current</u> registration. ANY changes to your registration will be reflected here immediately.

For programmes where <u>Garda Vetting</u> is compulsory you will be required to read and accept that you are only provisionally registered until these processes are complete.

Please note: You may amend the elective modules you have selected during registration, within the Change of Module deadline (2 weeks after the start of each Semester).







Ensure that you log out by clicking the <u>Logout</u> at the bottom of the screen.

Support Contacts					
The following is avail	able to help you with any qu	eries you may have on regist	tering for your programme		
and payment of fees	:				
Registration Helpdes	k				
Opening hours:	Monday – Friday				
	9:00am – 5pm				
Phone:	(021) 490 3000				
Student IT Support fo	or queries such as MFA, MyS	StudentAdmin log-in difficult	ties		
Opening hours:	Monday – Friday	Saturday - Sunday			
	8:30am – 9pm	10:00am – 5pm			
Phone:	(021) 490 2120				
Email:	sit@ucc.ie or alternatively log a support call.				

Answers to your UCC related questions can be found at UCC's <u>ASK website</u> or, you can <u>contact us</u> directly.