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Welcome to UCC

To take you through the registration process, we have developed this useful guide.

During registration, you will enrol on your degree programme, choose modules (if applicable), confirm/update your biographical information, complete fee payment, and download your confirmation of registration.

Wait until you receive an email to your student Umail account informing you that online registration and fee payment for the new academic year is open before following the steps below.

Your student ID card is valid for the duration of your programme. Should you need to replace your card, please visit <u>Student ID Cards</u> for more information.

If you have a question, please check our helpful <u>ASK</u> page, or alternatively, submit your query using the <u>web enquiry form</u>.

We wish you the best of luck for the upcoming academic year!

Student Records and Examinations Office

Login – MyStudentAdmin

Secure your UCC Student IT Account (3 parts to Step 1 - see below)

All UCC Students have a Student IT Account. As a student, you must secure your UCC Student IT Account with Multi-factor Authentication (MFA) before using it to logon to UCC services (unless you have previously completed this as a past student, in which case please jump ahead to step 2 below). For a complete step-by-step guide to logging into your UCC Student IT Account for the first time, please refer to this very helpful video: UCC Student IT Account - Set Up (youtube.com)

- Sign into your UCC Student IT Account: To set up MFA on your UCC Student IT Account, go to https://www.ucc.ie/o365 (using your laptop or computer) and log in with your UCC umail address and password (to follow in a second email). If you do not receive your UCC IT password email within 48 hours, please log this here (please check all Folders (Inbox, Junk, Trash, Promotions) for this email before logging an issue).
- 2. Set up MFA: Once you have logged into your UCC Student IT Account, you will be prompted with instructions to install the Microsoft Authenticator app on your mobile device to complete your MFA setup. Please follow the prompted instructions. Further information including an MFA set-up tutorial are available here: MFA & Security. Please ensure you do not delete your Microsoft Authenticator App, as you will need this to authenticate future logins.
- **3. Reset your Student IT Account Password:** Once MFA is set up on your UCC Student IT Account, you will be prompted to reset your password.

UCC Student Email (umail)

Please ensure that you login to your umail account with your newly reset password. Your umail address is provided at the top of this email.

IMPORTANT: All correspondence with fellow students and UCC staff and departments should come from your student email address only NOT your personal email.

Other useful IT information

Further information can be found at https://www.ucc.ie/en/sit/services/ regarding:

- Access to software such as MSOffice
- UCC Wi-Fi (Eduroam)
- Open access labs and laptop loans
- Reset your password/password recovery

Student IT Helpdesk

Please contact the Student IT Helpdesk at www.ucc.ie/en/sit/support/ or phone 021-490 2120 option 2.

MyStudentAdmin

You can access MyStudentAdmin at http://sit.ucc.ie, all Student IT Services are detailed on this webpage, along with instructions on how to access them. If you experience an error accessing the UCC 'MyStudentAdmin' registration website, please ensure the following:

- 1 Sign-out of your browser e.g. Sign out of your Google account.
- 2 Open a New Browser and then access the UCC MyStudentAdmin website."
- 3 If the problem persists, please open a New Incognito Tab / New InPrivate Window in your Browser and then access the UCC MyStudentAdmin website.

Boole Library

https://libguides.ucc.ie/ library is the link to the Boole Library. Due to current restrictions, the Library has instigated many new systems, e.g. 'Scan and Deliver' and 'Click and Collect', which are managed electronically. Physical access to the library will be restricted until ID cards can be produced.

Online Registration



• Click "Online Registration" under the Student Web options on the left-hand side of the screen.

• The following steps for online registration will display.

Student Web

Online Registration

Regulations/Data Protection

Personal Information Update

(DYNAMIC)

Personal Public Service Number Submission

Compulsory Address Validation

Compulsory Communication Validation

Address Validation

Personal Contact Detail

Equal Access: Student Information

Programme Registration

Module/Subject Registration

Payment of Fees

E-Payment History

Disability Support Registration

Highest Qualification on Entry

Accommodation Type

Confirmation of Registration

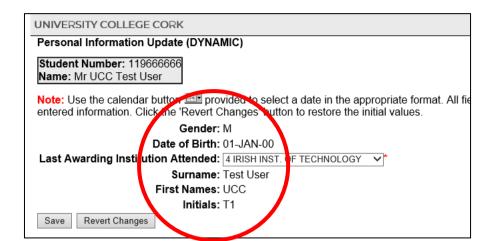
- Amend your Registration
- Registration Status
- Fees
- Examinations
- Personal Details

Logout

STEP 1: Regulations/Data Protection

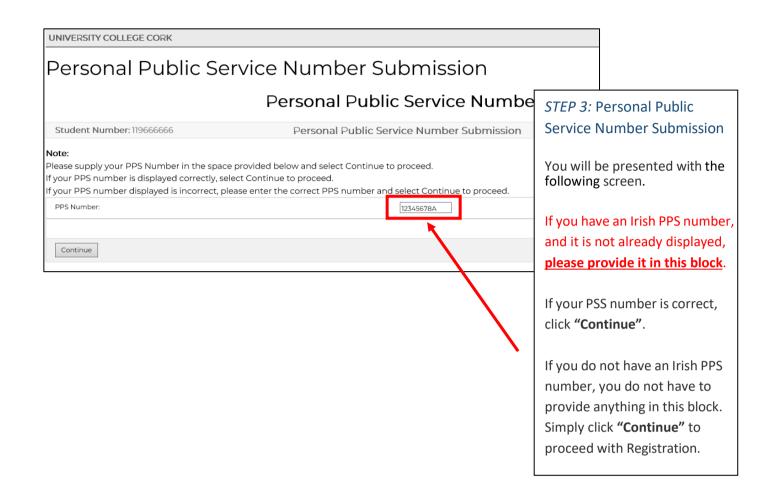
Read this section carefully and confirm your acceptance by selecting "I accept".

The University Rules and Regulations need to be accepted to proceed.



STEP 2: Biographical Details

- 1. Check that your biographical details are correct.
- 2. Select classification of last awarding institution attended. Click "Save".
- For EU/UK students only: When Registration of your programme and modules has been completed, you will receive an email in the coming weeks containing instructions to upload personal identity documentation. Acceptable forms of Documentation include a valid Passport (Photo page), Birth Certificate, Irish NDLS Driving Licence (new Credit Card format only) or Marriage Certificate.
- Please note for all students: Throughout the Registration process the name you provide and its spelling MUST EXACTLY MATCH the name printed on any of your personal identity documents (see acceptable forms listed above).
 - The details provided by you informs your student record for the duration of your studies and will appear on official documentation such as your certified Academic Transcript and the Parchment received on graduation, so please make sure it is correct.
- Once you have completed Registration of your programme and modules, you may also book an
 appointment to collect your <u>student ID card</u>.
- If you any questions on the above, check out UCC's <u>ASK</u> webpage where you will find more information.



STEP 4: Compulsory Address Validation

All outstanding address details need to be completed.

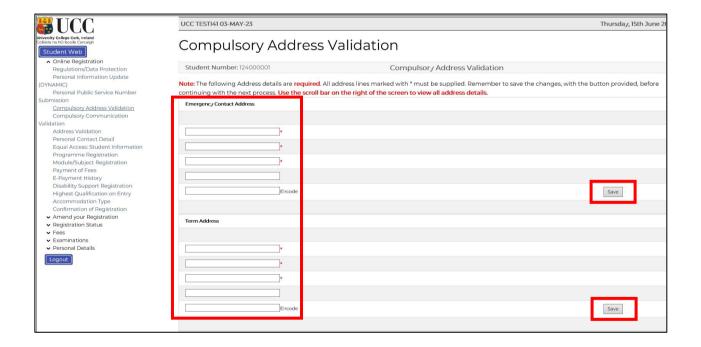
The first three address lines (marked with *) must be completed. Click "Save" after each address entry.

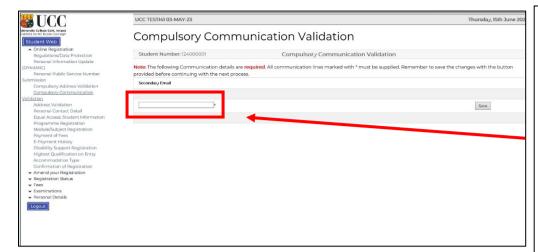
Emergency Contact Address: When recording address details of Emergency Contact Person, please enter the name of the person on the first line of the address field.

Term Address: This is where you will be living during the academic term. If you do not yet have a Term Address, please enter your Home Address again – you can update your Term Address later once it is finalised.

Correspondence Address: This is where you would like any correspondence from UCC to be sent.

Permanent Home Address: This is the home address where you are permanently living (this may be different to your term address if you are living away from home for the academic term). Ensure this is updated throughout your studies, as any correspondence being posted will be sent here.



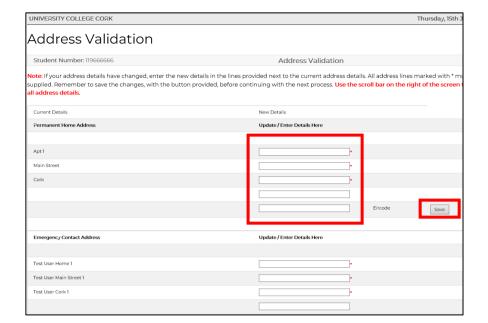


STEP 5: Compulsory Communication Validation

Enter your Secondary Email and click "Save". This is your CURRENT PERSONAL email address, such as your Gmail or Hotmail account.

Please *do not* use your Umail address.

Important! Please <u>do not</u> use: an email address belonging to another individual, a UCC student email or UCC staff email



STEP 7: Personal Contact Detail

Double check your contact details. Should you need to update any of these details, enter the updated information in the corresponding box, and click "Save". Your new contact details will be displayed immediately.

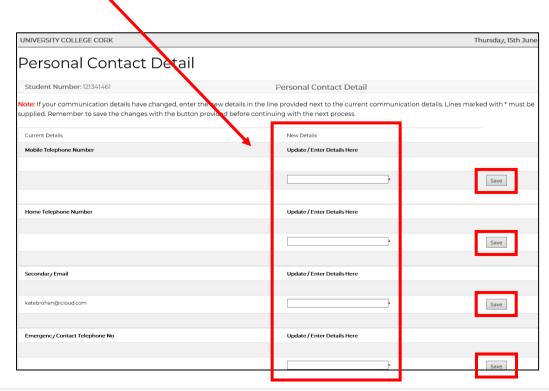
STEP 6: Address Validation

If you do not have an address in Cork right now, please enter your home address so that you can proceed to the next step.
Once you have secured accommodation in Cork, please update your details immediately.

Please note you must complete all fields even if you are living at home or away. Double check your current address details. If your address has changed, please update this now and click "Save".

*Emergency Contact Address: In this section, please enter the name of the person on the first line of the address field.

It is mandatory for all <u>Irish</u>
<u>Students</u> to enter an **Eircode**.
This <u>does not</u> apply to non-EU students.



UNIVERSITY COLLEGE CORK

Equal Access: Student Information

Student Number: 119666666

Equal Access: Student Information

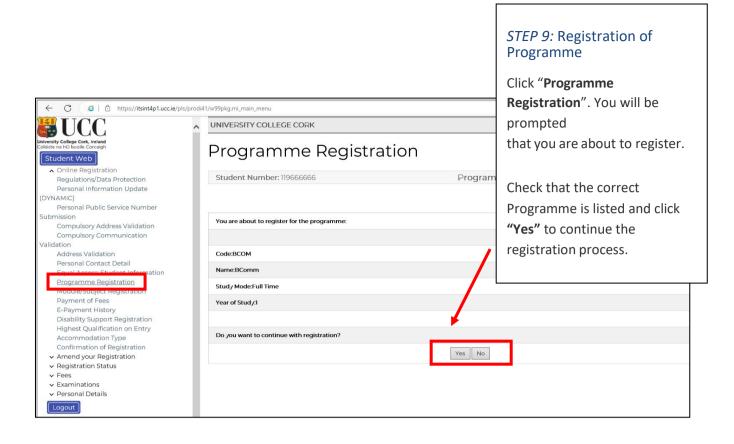
You are not required to complete the

Please continue with the Registration Process.

STEP 8: Equal Access Student Information:

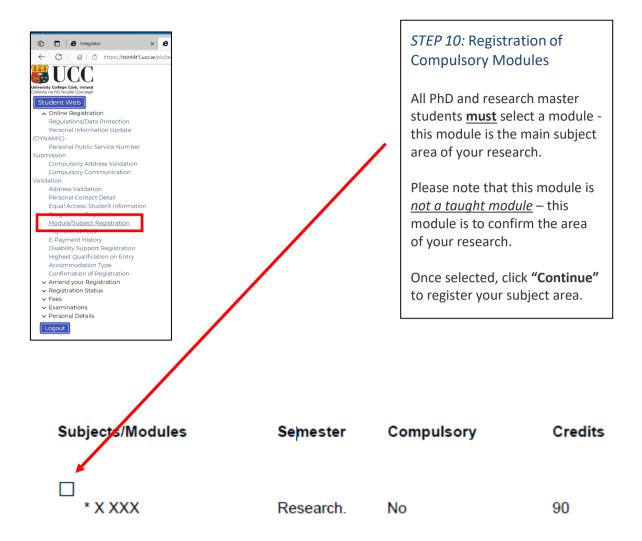
As this step is only applicable to first time entrants to higher education, you are not required to complete the survey.

Please continue with the Registration Process by clicking on "Programme Registration".



- If the correct programme is not listed at this step, contact <u>Thesis Submission</u>.
- Please note: **FITNESS TO PRACTISE** is applicable to certain programmes.

If your selected programme is subject to UCC's Fitness to Practise Policy, you must read and complete the Fitness to Practise Section by completing the Declaration as appropriate *before* you can complete the registration of your programme. For more information see: http://www.ucc.ie/en/academicsecretariat/fitnesstopractise/.



- If the details for your subject/module area are incorrect, please contact <u>Thesis Submission</u>.
- Research Students who wish to register for taught modules should visit <u>Current Research</u> Students.

Fee Payment

EU and Non-EU Postgraduate Research Students will be provided with slightly different payment screens, as follows:

1. Postgraduate Research EU Student. You will be presented with the choice of 4 payment options.

Full tuition and Capitation Fee
First Instalment of Tuition Fee and Capitation Fee
SUSI Applicants
Funded

Note: figures below are for illustration purposes only.

If you are a SUSI applicant or in receipt of funding, you are required to pay the capitation fee of €70 on registration.

Important Notice: Your First Instalment of Fees is due at registration.
To pay First instalements select option 2 below.
SUSI Funded Students. You must select option 3 and pay Capitation Fee now (Capitation Fee not covered by SUSI).
Where other funding applies select 4 - you will be required to pay Capitation Fee now as this is not covered by Funding agents.
Please select one of the following:
1. <u>Settle Full Liability</u> €5840
2. <u>Pay First Instalment</u> €2955
3. <u>SUSI Applicant - (Capitation Fee)</u> €70
Note: SUSI Award may not cover all your Tuition Fee. Any amount not covered by SUSI is payable by you in 2 instalments. First
Instalment (50%) is due now in addition to the Capitation Fee indicated. Where this is relevant to you change the amount in the 'Pay Now' box at the next step to Capitation Fee plus 50% of your Tuition
liability not covered by SUSI.
Click <u>here</u> to obtain SUSI Grant infomation and student debtors policy.
4. Lam in receipt of Funding for all or part of my Tuition Fee.

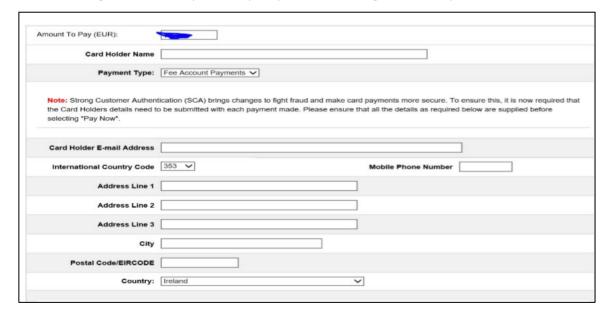
- 2. Postgraduate Non-EU Student. You will be presented with the choice of 3 payment options.
 - Full Fee Liability
 - Pay First Instalment (Note: 50% of fees are due to be paid before registration. This option will show balance of first instalment due if not paid in full pre-registration).
 - Funded

Note: figures below are for illustration purposes only.

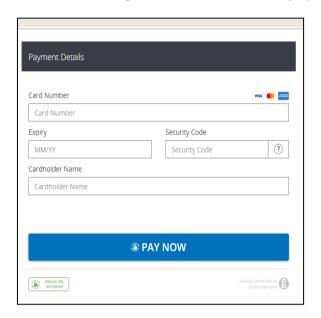
If you are in receipt of funding, you are required to pay the capitation fee of €70 on registration.

Important Notice - You were required to pay 50% of your Fee (as per letter of offer). Where this payment was not made select optioin 2 now.
Please select one of the following:
1. <u>Settle Full Liability [Adjusted for payments made in advance of registration]</u> €15007
2. Pay First Instalment [50% of net fee Adjusted for payments made in advance of registration] €9857
3. Lam in receipt of Funding for all or part of my Tuition Fee.

After Selecting the relevant option for you, you will be brought to the Payment screen below.



• The following card details screen will display:

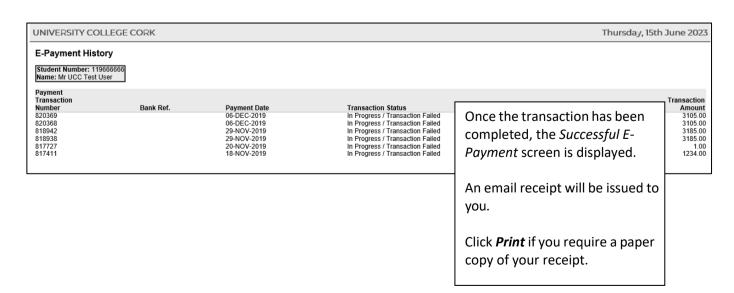


Enter all the **mandatory** fields, as follows:

- *Card type (for Visa Debit select Visa)
- *Card Number
- *Security Code (cvn number is not applicable to laser cards)
- *Expiry Date
- *Cardholder Name

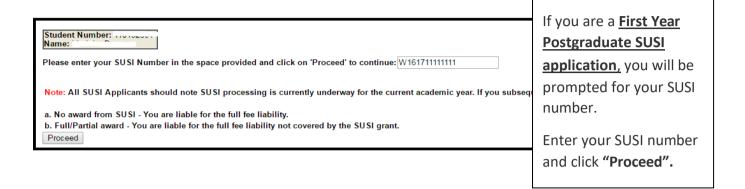
and click "Pay Now".

• NB: The system will require time to process the payment. Do not refresh your screen or hit the back button as it may impact on your fee payment.



SUSI Applicant Option

First Year Postgraduate SUSI application



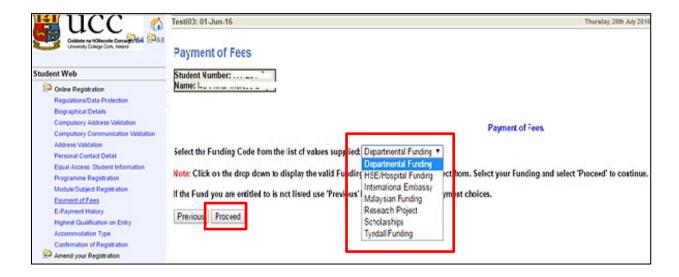
Important: Details of amounts to pay on registration for SUSI applicants can be found here: <u>UCC Guidelines for SUSI</u>
Students | University College Cork

Ongoing Postgraduate SUSI application



Funded or 100% Funded

- Use the drop-down menu to select the type of funding you are in receipt of.
- Click "Proceed".



- Please select the relevant funding. You will be sent an email requesting that you upload proof of funding. Please submit your proof of funding by uploading the relevant document where requested.
- For the 2025/2026 Academic Year, all funding proof must be submitted electronically as there will be no facility to submit physical letters to the Fees Office to support your funding.
- Students who are funded are required to pay the €70 capitation fee on registration.

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Statement of Fees - Self Service

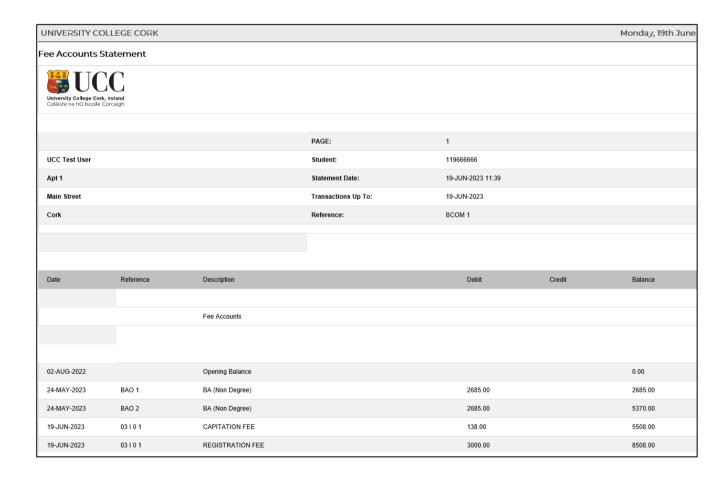
Statement of Fees is now available for you to print.

It is recommended that you access and print this statement instead of requesting these statements from the Fees Office.

The Statement of Fees can be used for:

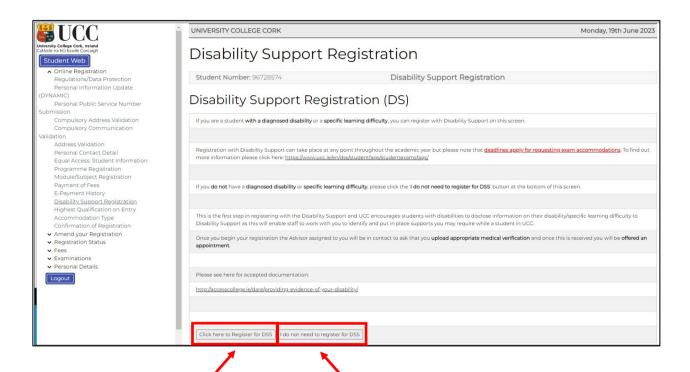
- Loan Applications
- Visa Requirements
- Where your employer is paying your Fees and requires an invoice to process a
 payment on your behalf. This statement can be used along with UCC Fee
 Account details see https://www.ucc.ie/en/financeoffice/fees/feepayments

You can select this statement at the Fees step under Fee Account Statement.



Step 13: Disability Support Registration

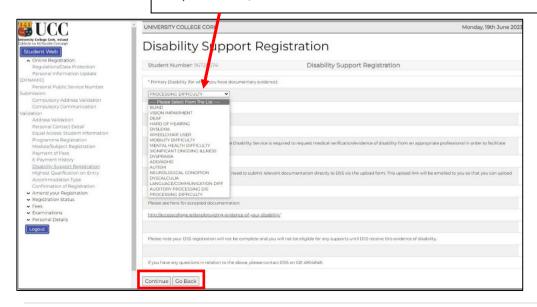
As part of your registration, you will be asked if you wish to register with the Disability Support Service (DSS). This service supports students with a diagnosed disability and students with a wide range of specific learning difficulties such as Dyslexia, Dyspraxia, and students with AS.

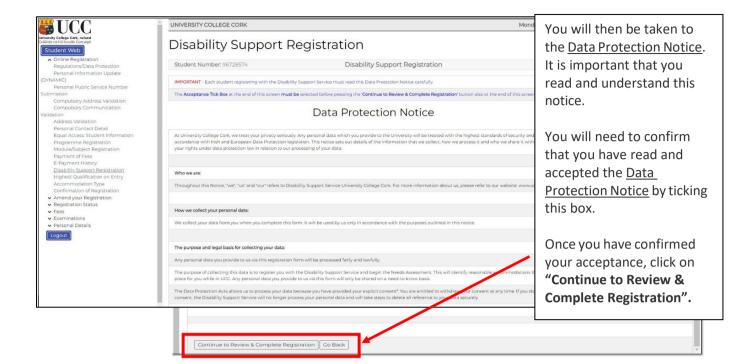


Click here <u>if you wish</u> to register with the Disability Support Service.

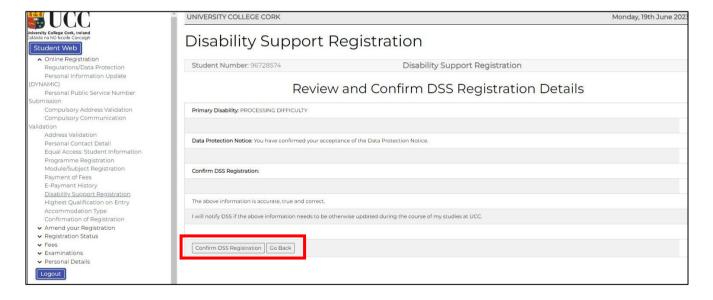
If you do not need to register with the DSS, click here. You will be taken to Step 13: "Highest Qualification on Entry".

Please state your primary disability by selecting from the drop-down list, and then click "Continue".



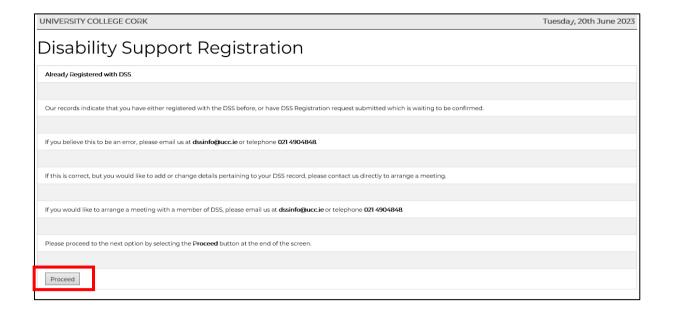


The following screen will ask you to confirm your registration details:

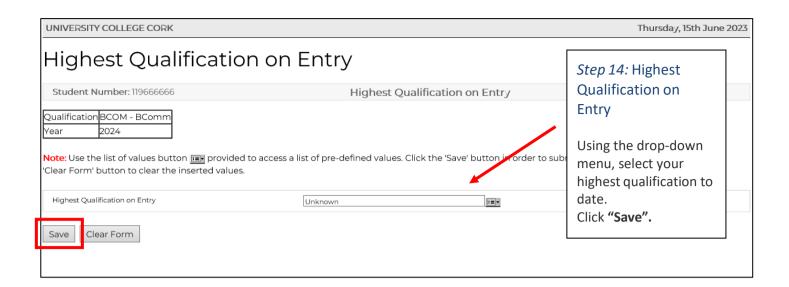


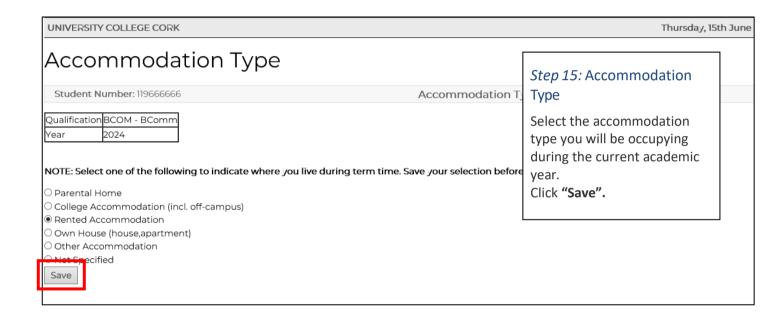
- You will also get an email to your UCC Student Account to confirm your DSS registration details.
- Once your DSS registration has been submitted, an Advisor from the DSS will be in contact with you to arrange an appointment for your Needs Assessment.
- A Needs Assessment can take approximately 30 minutes to an hour and will look at any supports you may need during your time at UCC.

If you are already registered with the Disability Support Service, you will see the following screen. If your needs have changed, or you require further support, please contact your designated advisor.



• **N.B.** Should you have any queries or concerns when completing or reviewing your DSS registration, please contact the DSS Office directly on dssinfo@ucc.ie.

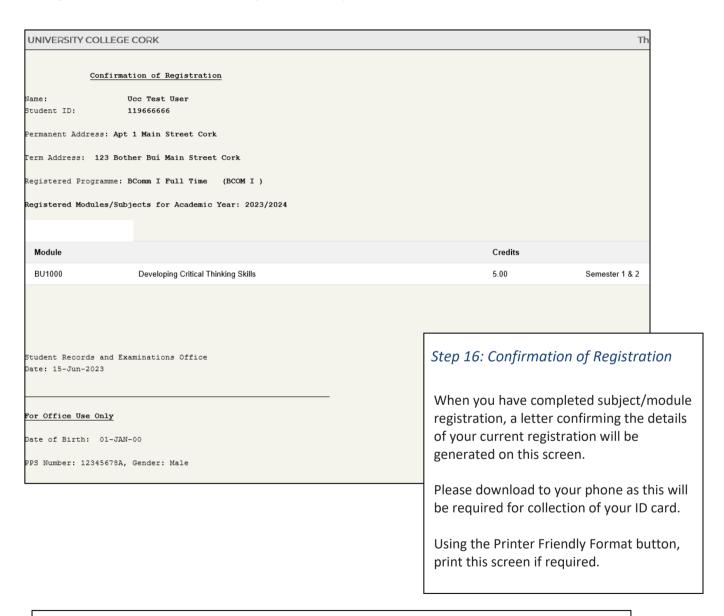




The Confirmation of Registration screen is an up-to-date record of your <u>current</u> registration. ANY changes to your registration will be reflected here immediately.

For programmes where <u>Garda Vetting</u> is compulsory you will be required to read and accept that you are only provisionally registered until these processes are complete.

Please note: You may amend the elective modules you have selected during registration, within the Change of Module deadline (2 weeks after the start of each Semester).



Step 17: Amend your Registration

Research students who wish to amend their registration must complete a Research Registration Change Request Form.

Ensure that you log out by clicking the <u>Logout</u> at the bottom of the screen.

Support Contacts								
The following is available to help you with any queries you may have on registering for your programme and payment of fees:								
Registration Helpdes	šk							
Opening hours:	Monday – Friday							
	9:00am – 5pm							
Phone:	(021) 490 3000							
Student IT Support for Opening hours:	or queries such as MFA, My	StudentAdmin log-in difficu Saturday - Sunday	ılties					
	8:30am – 9pm	10:00am – 5pm						
Phone:	(021) 490 2120							
Support:	Students can log a self-service ticket using this link <u>UCC Services Portal</u> If you cannot access your student IT account and need to reset your MFA or password, you can use the link below to log a ticket. Self Service MFA/Password Reset Form							
Answers to your UCC	-		r, you can <u>contact us</u> directly.					