

Student information sheet

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What is a Quality Review?

Quality Review is a process that the University uses to ensure that its education, research and services strive for excellence and uphold high standards. Peer review means that the University appoints external academics and/ or professionals to be part of an expert panel which takes a detailed look at the overall strategy, planning and operation of a unit (academic or professional services) during a site visit to UCC. As part of this process, a Panel of peer experts carry out a site visit in UCC, to meet the personnel, *students*, University ‘s senior officers, internal and external stakeholders, in order to identify existing good practices and areas where improvement is needed to enhance the overall the student experience.

Why is student involvement important in the Quality Review process at UCC?



Providing an outstanding student experience is at the core of both the Quality Review process and UCC, as outlined in the University’s Strategic Plan 2023-2028. As students, you are experts on the topic of ‘student experience’. For this reason, the peer reviewers are especially interested in learning your perspectives on what is working well and what should be improved. This meeting allows you to share your views on

teaching practices, assessments, available learning supports and other resources. With your help, the school/department/PS unit will be able to identify better ways of delivering its teaching, assessment, learning, operations, resources and forms of support which will have an impact on the student experience, the quality of qualifications obtained from UCC and future employment outcomes.

Who will attend the meeting?

The meeting will be attended by the Peer Review Panel, consisting of two/three expert external reviewers, two internal academic reviewers, who work in UCC, and a student reviewer. The Quality Review Coordinator will also be present. The Panel will usually invite 8-10 students to take part, from various courses and years of study (undergraduate and postgraduate meetings will be held separately).

Is the meeting confidential?

Yes, the meeting is completely confidential. We welcome you to express your honest feedback on your student experiences and anything you say during the meeting will not be disclosed directly to the school/department/PS unit. Your feedback, along with the perspectives of other participants of the site visit, will allow the Peer Review Panel to propose well-informed recommendations on how areas can be enhanced going into the future, in line with national and international good practices.



An example of Quality Enhancement in technology

What does it involve?



The meeting is for 45 minutes and take place on campus. There is no preparation required by you in advance of the meeting. The panel members will ask questions to gain an understanding of the quality of learning and teaching within the school/department and/or service delivery as well as the resources available to you. We value your opinion as a student and your engagement is encouraged.

For further details, please email us at:

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