

Quality Enhancement Plan
Deputy President & Registrar (all Directorates)
(7 January 2025)

FOR COMPLETION BY QEU	
Date of Peer Review visit: 6 th - 7 th March and 12 th & 14 th March 2024	Head of Unit: Professor Stephen Byrne
Link to Panel Report published on QEU website: https://www.ucc.ie/en/media/support/qualityenhancementunit/reports/admin/DeputyPresidentRegistrar(allDirectorates)-PeerReviewPanelReport2023-24.pdf	Date QEP considered by Quality Enhancement Committee: 23 rd January 2025

Item No	Panel Recommendation	Actions Planned ¹	Responsibility for Action ²	Resource Implications ³	Implementation Schedule ⁴	Effectiveness/Impact ⁵ To be completed as part of follow-up
1	DPR area is rationalised to reflect the core academic and student experience elements of the DPR role	Careers Unit transferred to VPL&T Sept 2024 Strategic Section of International Office has moved to VPGE July 2024. Active Review of Restructuring of DPR area is ongoing that will inform this action.	DPR	N/A	May 2026	

¹ May include actions planned within the unit or those that require interface with other parts of the university

² E.g. Head of School, School Manager, all staff, specific committees etc

³ Resources – the financial or human resources required to implement the recommendation

⁴ Interim milestone dates can be included here (e.g. within 6 months, within 12 months, within 3 years etc.)

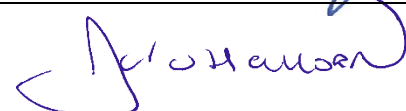
⁵ To be completed as part of follow-up 12-15 months post publication of QEP - Recognising the need to reflect on the effectiveness of actions undertaken, and to what extent the actions have achieved their intended outcome

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		Wider UCC Organisational Transformation is currently underway, and this will inform this action.				
2.	Leadership layer below the DPR adopts a more high level and strategic approach to its work.	Senior Leadership Team has been constituted and will meet monthly. Strategic Actions to be prioritised.	Led by DPR with Heads of Directorates.	Workload implications for Directors.	May 2025	
3.	DPR Directorates work together to review workload balancing.	Cross functional Working Group (Directors/Heads of Units) to be established, to examine at individual units' key dates and workload plans and identify cross functional efficiencies and opportunities. An overarching DPR workload plan to be created. This action will be led by HR Business Partner.	Heads of Directorates with oversight of DPR / HR Business Partner	Workload implications for Directors / Heads of Units. Financial implications if external training is required.	May 2025	
4.	Role of Dean is restructured to operate as a university leadership role.	Consultation to take place with Deans on progression of this action.	DPR in conjunction with VPRI in the case of the Dean of Doctoral Studies	Workload implications for Deans.	Nov 2025	

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5	Communications within and across the DPR area are reviewed and enhanced.	This is linked to items 2 and 3 above. Consolidation of existing communication channels to be reviewed. Create ASK.UCC for Staff.	Head of Directorates with oversight of DPR.	Workload implications for Directors / Heads of Units/Unit Staff. Financial implications for external training if required.	May 2025	
6	Development of a more standardised model for student helpers.	Careers Service will lead on this action to develop a structured framework for the employment of student helpers, in line with UCC part-time hourly working policy.	DPR with other senior leaders representatives from Student Experience	Workload implications for relevant staff.	Nov 2025	

For completion by Unit

Head of Unit: Professor Stephen Byrne	Signature: 	Date: 7 January 2025
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Head of College/Functional Area: Professor John O'Halloran	Signature: 	Date: 9th January 2025
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