



**Customer Notice: Introduction of New Tax saver Cork Green Zone**

Dear Tax saver Customer,

We are contacting you in relation to a new Tax saver Cork Green Zone Tax saver product that is being introduced on December 1st, 2018 in conjunction with the National Transport Authority (NTA) for tickets valid from January 1<sup>st</sup>, 2019. This will transfer the current Tax saver point to point tickets onto Leap Cards.

In the recent past one of your employees may have purchased a ticket in relation to this introduction. If this e-mail is not for you can you please forward it to the correct company contact?

The following stops are transferring across to the new Tax saver Cork Green Zone :

**Aherla**  
**Ahavateen Cross**  
**Annacarten Cross**  
**Ballinagroumlia**  
**Ballincollig**  
**Ballincollig Cross**  
**Ballindenisk Cross**  
**Ballygarvan**  
**Ballyshoneen**  
**Bandon**  
**Belgooly**  
**Berrings**  
**Birds Lane**  
**Boating Centre**  
**Bohernaderka Cross**  
**Bohernaderna Cross**  
**Bowens Cross**  
**Bridge View**  
**Brinny Cross**  
**Burned Mills**  
**Cannons Cross**

Carrigadrohid  
Castlelyons Cross  
Castleview Cross  
Caum Cross  
Cloughduv  
Coachford  
Collins Cross  
Collins Cross  
Condonstown Bridge  
Coolcorram Cross  
Coolcower  
Coolmakee Cross  
Creans Cross  
Crookstown  
Crossbarry  
Crush Cross  
Cullinanes Cross  
Curraprevin Cross  
Curtin's Cross  
Donoughmore  
Dooley's Cottage  
Dooniskey  
Dripsey Mills  
Farnanes  
Farran  
Farran Cross  
Fermoy  
Firmount  
Five Mile Bridge  
Footbridge  
Forde's Cross / Cullinanes Cross  
Forrests Cross  
Four Mile Bridge  
Foxes Bridge  
Glashagarrive  
Gurt Mills  
Halfway  
Hydro Station  
Innishannon  
Jordans Bridge  
Kellehers Cross  
Kilcrea Cross  
Killeady  
Kilmurray Cross  
Kilpatrick Cross  
Kilumney

Kinsale  
Kinsale / Peweter Hole Cross  
Knockrane Bridge  
Lissard  
Lower Dripsey  
Macroom  
Madden's Cross  
Madden's Cross / Keilys Cross  
Mallow  
Marian Terrace  
McGrath's Gate  
Midleton  
Mile Bush / Ballintubber  
Mourneabbey  
New Tipperary  
O'Briens Cross  
Peake Cross  
Railway Bridge  
Railway Steps  
Rathcormac  
Rathduff  
Rearour Bridge  
Riverstick  
Rylane  
Saint Annes Hill  
Sarsfields Court  
Scartbarry  
Srelane Cross  
Stuake  
Taylors Cross  
The Cottages  
The Forge  
The Pike  
Toureen  
Upper Dripsey  
Upton Station Cross  
Viaduct / McGraths Gate  
Wallace's Shop  
Walsh's Cross  
Warner's Cross  
Water Rock Cross  
Waterfall  
Waterfall / Kiely's Cross  
Watergrasshill  
Whites Cross

The Tax saver Green Zone monthly price is €195.00 and for annual €1,950.00 and will be distributed on a Leap Card.



The Tax saver Cork Green Zone will enable commuters to travel on any Bus Éireann service within the Cork Green Zone and the Cork Red Zone.

Their initial product will be pre-loaded onto their Leap Card and all they need to do is board the bus and present it to the ticket machine.

- Customer places card on ticket machine reader (no driver intervention required.)
- Product is validated automatically.
- Green light displayed and one beep = **Successful validation.**
- Red light displayed and five beeps = **Unsuccessful validation**, Driver will check product(s) on card.

There is no travel credit on this card but the employee may add travel credit should they wish to travel outside of the Cork Green Zone on other Leap Card enabled services.

### **Renewing their products:**

When renewing their product, they will not receive a new Leap card, they will keep their Leap Card and have to perform one of the following processes prior to the new ticket's validity:

- 1) at a Leapcard Payzone agent they can be found at [www.payzone.ie](http://www.payzone.ie), ask for a "balance check"
- 2) Leap Card Collection point, such as Parnell Place or Patrick Street
- 3) NFC enabled Android Phone App, <https://about.leapcard.ie/leap-top-up-app>

One of these processes needs to be done everytime your employees' tickets are renewed. If the balance check is not processed then the employee will be liable to purchase an additional valid ticket to travel. Bus Éireann will not refund tickets purchased if no balance check is processed.

If an employee currently holds a Leap card containing travel credit or other non-Tax saver tickets, they will receive a new Leap card for their Tax saver ticket, ordered through the Tax saver website. Bus Éireann cannot transfer travel credit / products from one Leap card to another.

### **Registering their Leap Cards:**

We advise that all employees register their Leap cards once received, at the following link:

<https://www.leapcard.ie/en/NavigationPages/CardRegistration.aspx>

**Important Note: It is requirement to register a Leap card so that, in the instance where their card is lost or stolen and to facilitate a replacement, the employee can login onto their Leap card account and re-order their lost Leap card directly from the Leapcard.ie website.**

Other benefits include:

- Registering Leap Card protects the employee's travel credit if the card lost or stolen.
- Transaction history may be viewed online.
- Additional Leap Cards may be added to the account
- See when future renewals are ready to collect

### **Replacement of Lost or Stolen Leap Cards.**

Bus Éireann does not replace Leap cards. All Leap Card replacements must be processed through leapcard.ie at:

<https://about.leapcard.ie/card-replacement-refunds>

The replacement will have exactly what the lost Leap card had on it.

Therefore, please note the following:

If an employee loses their Leap card:

- And it is after an employer has ordered their monthly / annual renewal
- But it is before the employee has uploaded their new product
- Once the replacement is received contact [taxsaver@buseireann.ie](mailto:taxsaver@buseireann.ie) or ring 01 703 3435 to confirm the renewal can be re-ordered
- We will be pleased to offer any assistance in this process through our contact address at [taxsaver@buseireann.ie](mailto:taxsaver@buseireann.ie) or ring 01 703 3435

If you require anything further, please do not hesitate to contact us.

Thank you for your continued support with Bus Éireann Tax saver.

Regards,

Bus Éireann Tax saver Section,

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Main Building,

Broadstone,

Dublin 7

D07 X2AE.

**taxsaver.ie**  
cut the cost of your commute

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[www.taxsaver.ie](http://www.taxsaver.ie)