

Welcome!

"We are delighted to bring you the 3rd edition of our IT newsletter and we are very excited to make you aware of a number of new services that we have been developing. The focus of this newsletter is on a number of Cloud Computing services which we are making available to staff and students. I very much hope that you find this interesting and useful, and we welcome any feedback or questions you might have regarding the information in the newsletter."

- **Gerard Culley**, Director of IT Services

Office 365



Office 365 is a suite of online, cloud-based productivity software and services, and comes with a [significant increase in mailbox size](#) to 50GB, which is approximately 100 times larger than the previous mailbox size.

Office 365 also includes [One Drive](#) cloud storage space, [Skype for Business](#), Microsoft [Office Pro Plus](#) and much more.

The service has been tested in several departments and is now ready for general roll-out. All staff mailboxes will be moved to this service by Summer 2016 - if you wish to avail of this service early please see the Early Adopters section [here](#).

[Read More](#)

Online Applications

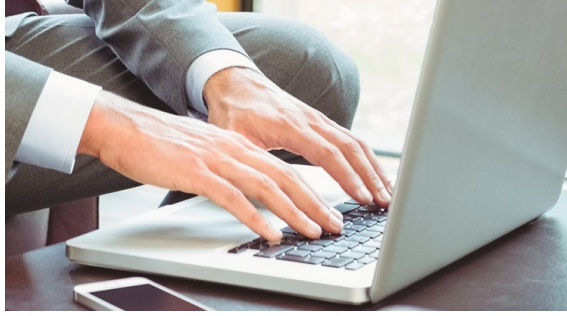


The Online Course Application System implements a move from paper-based to online applications for staff and students.

Featuring an intuitive online application system and more efficient application management, this system is designed to improve the application experience for both incoming students and staff.

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Self-Service Password Reset



The [Self-Service Password Reset Manager System](#) (FIM) allows users to easily and efficiently reset their UCC password at any time 24 x 7, without any need to contact the IT Helpdesk. Simply [register and reset](#).

[Read More](#)

News for Staff and Students

- **New:** Teaching and Learning space in Digital Arts and Humanities
- [UPic: A New Multimedia Repository](#)
- [ESS: HR system upgrade](#)

Coming Next Issue

- *Update on Classroom Technology*
- *Wifi Upgrades*
- *Administration system upgrades*
- *Website improvements*



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