Universidad de Deusto
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The University

The University of Deusto first opened its doors in 1886. Its birth was the result of the combined concerns and cultural interests of the Basque Country, which wished to have a university of its own, and of the Jesuit Fathers, who wanted to move their school of higher studies from La Guardia (Pontevedra) to a more central location. The chosen site was Bilbao, a bustling seaport and commercial city that at the time was enjoying considerable industrial growth. Today the University of Deusto has two campuses located in the Basque Country’s major coastal cities: Bilbao and San Sebastian.

Bilbao campus

The Bilbao campus is located at the *Avenida de las Universidades*, between two landmark buildings, the Guggenheim Museum and the Euskalduna Congress and Concert Hall. You can choose how to get there: on foot, by bike, underground, tram, bus, or in your own car.

There are several bridges which link the University and Bilbao city centre. The most frequently used by students is Father Arrupe Footbridge, which links the main building and the new Library-LRC at the University. Another bridge that gives access to the Bilbao city centre is Deusto Bridge.

If you come from the Old Quarter (*Casco Viejo*), you can have a nice stroll by the *Nervión* River along *La Ribera* Street and the *Paseo de Campo de Volantín* Walk.

To come to the University by underground, you can get off at Deusto or Moyua underground stations, both less than 10 minutes’ walk from the campus.

The Guggenheim tram stop on Line A will leave you opposite the Father Arrupe footbridge. Or if you prefer the train, you can take EuskoTren for Line 4, and get off at the *Unibertsitatea* stop.

In addition, several city and inter-city buses have stops near the campus.

For a map of the campus please follow the link provided:

http://www.deusto.es/servlet/Satellite/Imagen/1134737326884/_cast/%231/0/cx/UniversidadDeusto/comun/render
San Sebastian campus
The San Sebastian campus is located on the banks of the River Urumea. Its privileged location allows easy access on foot from any part of the city. Also, the new Mundaiz bridge facilitates direct access to the campus from the city centre, and a cycle lane encourages the use of this environmentally friendly means of transport. The University has its own car park, and reserved areas for motorcycles for easy parking on campus. Public transport is also a good alternative, as there is a bus station just across the campus, as well as the train and topo stations, which allow easy access to the campus.

For a map of the campus please follow the link provided:
http://www.deusto.es/servlet/jsp/pdf.jsp?cid=1134736821220

Contact information
The International Relations is the equivalent to UCC’s International Education Office. Their job is to help international students with any enquiries they may have. Please go there if you need any assistance. In the University of Deusto there is a separate office for each campus.

Bilbao campus
International Relations
Avda. de las Universidades, 24
48007 Bilbao
Tel: 34 94 413 92 88
Fax: 34 94 413 90 69
relint@relint.deusto.es

San Sebastian campus
International Relations
Mundaiz 50
20012 San Sebastian
Tel. 34 943 326 600
relint@relint.deusto.es
Travel

Before arriving at Deusto:

Once you have been nominated by your Home University for an exchange with the University of Deusto, you will receive a Welcome E-mail from the International Relations Office with information to prepare your stay at UD and instructions to fill in an on-line application form. PLEASE DO NOT FILL THIS APPLICATION UNTIL YOU HAVE RECEIVED THE WELCOME E-MAIL.

On arrival
At present you can fly directly from Ireland to Spain

From the airport to the accommodation

<table>
<thead>
<tr>
<th>BILBAO</th>
<th>SAN SEBASTIAN</th>
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If you have booked accommodation through the housing programme of the University of Deusto, you should already have all the details in your possession. If not, be sure to write down the address of your accommodation and the contact phone number. It is also a good idea to have your route mapped out.

In the case of arrivals to the Basque Country through the Bilbao Airport:
Inside the Departures Hall of the Bilbao Airport there is an information desk. It is recommended that you obtain a city map of Bilbao or San Sebastian and details of how to get to the city. If you require hostel information, you can easily obtain it at the Tourist Information Office, also located inside the airport.

1st Option (cheaper but takes longer): Just outside the terminal building, in the Arrivals area, you will find a bus stop down the steps and to the right from the exit. Take the yellow bus labelled "Bizkaibus". Price of a one-way ticket: €1.30 (with a Creditrans card: €1.05)
Please note: Only cash is accepted.
Hours of operation: This service runs daily every 20 minutes, from 06:20 to midnight from the Bilbao Airport, and from 05:20 to 22:00 (every 20 mins.) from Bilbao to the airport.
Stops: Airport - Alameda Recalde, 14 (nearest stop to the university) - Gran Vía 37 - Gran Vía 74 - Termibus
For further information, please visit: [www.bizkaia.net](http://www.bizkaia.net)

If your accommodation is not located near to one of the bus stops mentioned, your best option is to get off at the last stop, which is Bilbao's main bus station called "Termibus". From there you can take a taxi which costs an average of about €7, or a cheaper mode of transport such as the metro, bus, train or

In Bilbao, you must get off of the bus at the last stop: Termibus (bus terminal), where you can take the Bilbao-San Sebastian bus. Tickets may be bought at the "Autobuses PESA" window (tel. 902101210), or the ALSA window ([http://www.alsa.es/portal/site/Alsa](http://www.alsa.es/portal/site/Alsa)).
Departures from Bilbao (Termibus Bus
tram (see the section Transportation in this guide).

Terminal) to San Sebastian (Plaza Pío XII): 6.30 a 22:00 from Monday to Friday. On Saturdays, Sundays and holidays, from 09:00 to 22:00, every hour. It takes 70 minutes to get to San Sebastian and the tickets cost €9.65.

2nd Option: If you choose to take a taxi directly from the airport to your accommodation, the price will be approximately €25. There is a taxi stand just outside the airport’s exit. 

Please note: If you travel between 23:15 and 06:15, this will be the only available means of transport.

2nd Option (more expensive but faster): Take a taxi to the Termibus Bus Terminal (the cost is around €25). See "How to get from Bilbao to San Sebastian" in the section "1st Option", "Departures from Bilbao".

There is a currency exchange counter in the main hall of the Bilbao Airport, as well as 8 ATMs and 5 banks (Santander, BBK, BBVA, Caja Madrid y La Caixa) which accept all major international credit cards. Other services available at the airport: medical assistance, open from 06:00 to 23:30, meeting point, National Police, Municipal Police, and a Lost and Found office.

The airport has several restaurants. Cafetería Derio opens the latest, from 07:00 to 24:00. It is located in the Arrivals Terminal of the airport.

For information on travel such as the metro or tram lines please follow the link provided:
http://www.deusto.es/servlet/Satellite/Page/1244727217097/_ingl/%231231847281115%231227879422759%231232434028461%231244727217097/c0/UniversidadDeusto/Page/PaginaCollTemplate
Accommodation

The Accommodation and Welcome Service has been created with the aim of making the students’ stay more comfortable, pleasant and easy from the very moment they arrive. This service will also supply all kinds of information to enable students to fully enjoy and get to know the advantages of Bilbao and San Sebastian, and to organize a wide range of related activities.

For information on accommodation in the Bilbao Campus, please follow the link provided: http://www.deusto.es/servlet/Satellite/Page/1291974067109/_ingl/

For information on accommodation in the San Sebastian Campus, please follow the link provided:
http://www.deusto.es/servlet/Satellite/Page/1291974067137/_ingl/%231291912006504%231291974067137/c0/UniversidadDeusto/Page/subHomeNoInfTPL

Cost of Living

As a rough guide, the monthly cost of living for a student in Alicante is as follows:

- **Accommodation**: As many students opt for private accommodation, accommodation can be from €300-€500 a month.
- **Transport**: approximately €60 (dependent on the amount of travelling you intend to do)
- **Food**: approximately €150-€200
- **Other (socialising, textbooks)**: €50-€200 depending on the individual.
Admissions Procedures

Fill in the on-line application as follows:

1. Fill in the general information relating to the mobility program requested:
   - **Mobility program**: Select the relevant mobility program from the list.
   - **Period at**: Select the length of studies at UD.
   - **Campus**: Select from the list the Campus where studies will take place.
   - **Course**: Select from the list the academic course in which studies will take place.
   - **Host Center**: Select from the list the Faculty where studies will take place.

2. Fill in your personal details

3. Fill in information on the University of Origin:

   Select from the list the name of the university of origin. If it does not appear then specify it.

4. Fill in Academic Information:
   - **Faculty/Institute**: Fill in the information about the Faculty, Institute or School of origin.
   - **Degree Course**: Fill in the information about the degree course
   - **Current Year**: Indicate current year
   - **Academic Co-ordinator**: Information from the university of origin

5. Linguistic Knowledge:
   - **Mother Tongue
   - Language in which classes are given**

6. **Indicate briefly why you wish to take part in this exchange**: Fill in the reason why you want to take part in this mobility program.

7. **Spanish Courses**:
   - **Do you wish to take Spanish courses?** Indicate Yes or No. Besides registering on the courses on the form, also check the dates the courses are running.
8. **Housing:**
   - Do you require accommodation in the destination city? Indicate Yes or No.

9. **Additional Obligatory Documentation:** Indicate the documentation that will be sent, together with the printed form, by post.
   1. Sending Institution’s statement of participation in the mobility program
   2. Photocopy of legal ID card or passport
   3. Copy of Insurance (European Health Insurance) or Private Insurance (on arrival at UD)
   4. Four passport-sized photographs
   5. An original Transcript of Records of Home University  (Only for students coming for the Double Diploma)

10. **Record Information**

11. There will appear a screen that confirms the satisfactory completion of the information. Later, if desired you will be able to print the form with the information entered. We recommend this option, since in order that the application can be processed, it must be sent by post, as indicated below.

**IMPORTANT**

For the application to be firm and for it to be processed, the candidate must send by post the form duly signed by the Department and/or Institutional coordinators of your University of origin and with the additional obligatory documentation to the correct address and person at Deusto. This information will come out on the screen once you finish the application ON LINE.

**Postal Address:**
Universidad de Deusto
Relaciones Internacionales
Osane Uriarte Av. de las Universidades, 24
48007 Bilbao, Spain
E-mail: ouriarte@relint.deusto.es
Academics

Grading System
Grades are awarded on a scale from 1-10, as follows:

10 Matrícula de Honor (Distinction) (limited to 5%)
9-10 Sobresaliente (outstanding)
7-8.5 Notable (credit)
5-6.5 Aprobado (pass)
0-4.5 Suspenso (fail)

Internet

At Deusto - There is WIFI throughout university and four computer labs with free internet access.
For more information about the log-in procedure, upon presentation of your student card you may ask instructors at any of the computer labs.
You can also purchase internet minutes at an internet cafe.

Practical Matters

Personal medical insurance

EU citizens will need the European Heath Insurance Card or private insurance coverage.

Non-EU citizens will need private insurance coverage in Spain. You may have to submit copies of these documents to the Embassy for your student visa application, as well as to the university.

In case of emergency, keep a copy with you while living and travelling abroad.

The typical procedure for medical assistance is that you contact your insurance service provider for a list of accepted medical providers located in your vicinity (i.e. in Bilbao). Next, you make arrangements directly with them and pay for the service and treatments up front, then submit your receipts and other documentation to your insurance provider for a refund. Full procedures should be listed in your insurance documents.
Student Matters

Packing
Before leaving home, be sure to:

- Check Luggage restrictions and weight limits - these differ depending on the airline so please check with your airline or travel agent.
- Notify your bank and credit card company that you will be using your cards outside your country - if your bank/credit card company is not made aware that you will be living outside of your home-country, foreign transactions could be seen as unusual and access to your accounts could be blocked.
- Update your dental care: We strongly recommend that you have all necessary dental care in your home country before leaving. The cost of dental service in Spain is high and not usually included in your insurance coverage.

We recommend that you pack the original and at least 3 copies of the following documents:

- Passport and insurance
- Admission letters
- Scholarship documents (if applicable)
- Apartment/Flat lease contract (if applicable), plus address.
- Several ID photos - white background size requirements: 4 cm length, 3 cm width (1.5/8" inch length, 1.1/4" inch width)

We also suggest you pack the following items:

- Electric current - In Spain, it is 220 AC in 50 cycles. Do not forget to bring plug adapters if needed.
- Raincoat, boots, umbrella.
- An unlocked mobile phone.
- Laptop, including an external hard drive for backup files storage.
- Home country banking details: You will probably be opening a new bank account in Spain. However, in case of emergency, you might want to use a credit card or Internet banking from your home bank. Come prepared with knowledge of international rates for international banking. Check with your bank, for example, about the commission they charge when you withdraw cash in Spain. Be sure to notify your bank that you might be conducting banking in Spain over the course of your study time. Sometimes, credit cards work overseas only when you notify your bank.
- Prescription/medication: Check with your airline about medication restrictions. Prescriptions from other countries are not always accepted in the EU but your doctor in Spain may rewrite them for you. Please note, however, that brands vary from country to country, so you might not obtain the same medication you are accustomed to. Wherever possible, bring a supply of the prescribed drug you need to last your entire stay. Obtain a doctor's prescription or note for any prescription drugs you are bringing with you in order to permit smooth customs inspection. Also check if you have any medical documents you should show doctors in Spain.
- Extra contact lenses or prescriptions from your eye doctor: Buying contact lenses and eyeglasses is costly and you will not receive any medical coverage for this type of care.
- Sturdy shoes, boots and/or sneakers: These will serve for hiking, for cycling and walking. Spain is a beautiful country for day-hikes.
- Warm clothes: Jackets, sweater, scarves, thermal underwear, socks, gloves, etc- Or you can purchase them here at a cheaper price if you look out for sales and promotions or get them at flea markets.
- Euro -we highly recommend bringing some Euro currency. Although you can change your currency into Euros at any Spanish bank or at the airport, it is convenient to have at least your first €100 already in hand. Also, don’t forget to bring enough cash for your first month’s rent, plus the deposit. You may be required to pay these on your first day.

**Student Tips**

Erasmus is full of excitement and adventure, but also uncertainty and nerves. Although the International Education Office in UCC and the Vice Rectorate of International Relation in Deusto will help you as much as possible, nothing can beat the experience of being in your shoes. So here are some tips and tricks from UCC students who have studied in Deusto.

**Academic Matters:**
- Take the chance to learn new things.
- Try and take some courses that allow you to learn more about Spanish life, culture, history, or literature. You’ll never have quite the same opportunity in Ireland.
- Contact the Erasmus officers in your subject area if you have any questions about academics.
- Be aware that you are entering a new education system with different administration, course, and exam structures.
- Keep up with your reading.

**Accommodation:**
- Be aware that university residences are located outside the city centre. It’s a good idea to find the location of your faculty before securing accommodation.
- Find out whether bed linen is included or if you have to buy it on arrival.
- When booking accommodation, ask about the times you will be able to collect your keys and access your residence so you can either arrive during these times or make alternative accommodation arrangements for the first night.
- Bring pictures of home to put on the walls.
- Bring a 2-pin plug for your Irish electrical products.
Travel:
- Remember generally the earlier you book the flights, the cheaper they are.
- Some clubs organise really cheap day and overnight trips.
- If you are coming home for Christmas, it is a good time to bring back excess luggage.

Bureaucracy:
- Bring multiple photocopies of any documentation you might need.
- EU citizens do not need a Residence Permit.
- It is a good idea to carry some sort of ID with you at all times.

Social:
- Buy local newspapers and magazine, and listen to local TV, radio, and music.
- Immerse yourself in the culture.
- Try to interact with Spanish students and the local community.

General:
- Bring a good Spanish dictionary
- Unlock your mobile phone before you leave Ireland if you want to put a Spanish SIM card in it.
- Brings some books in English. Although you can buy some English-language books in Spain, they can be expensive, and it is handy to have some for travelling and for when you first arrive.
- Look into phone cards – they are one of the cheapest ways to phone home.
- If you have a laptop and internet access in your accommodation, look into getting Skype or other internet phone packages.