



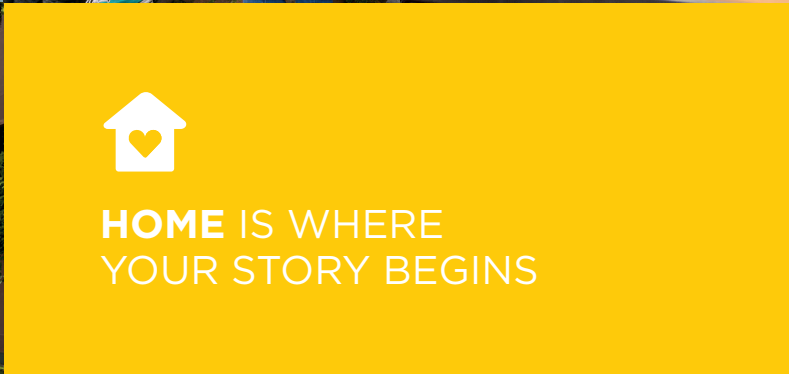
RENT & INFORMATION BOOKLET



 **RESPECT &
RESPONSIBILITY**



**Student
Residential
Services**



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NEW HOME
NEW ADVENTURES
NEW MEMORIES



RENT BOOK & LEASE INFORMATION

Under law, your landlord must provide a tenant with a rent book or a lease. This is used to record all rent, deposit, and other payments made by you. The rent book or lease should contain other useful information on the tenancy including an inventory list (*pages 20 & 21*) of all items provided as part of the tenancy, your details and the name, address and contact details of your landlord and their agent if they have one.

All payments must be recorded either in the rent book or, if you pay through the bank, by receipt stating the amount, purpose and date of the payment and the period to which it relates.

Where payment is made by any other method, for example direct debit, your landlord must, not more than 3 months after receipt, either record it in the rent book or provide you with a written statement of the amount, purpose and date of the payment and period to which it relates.

Tenancy Agreement: Written Contract (Lease)

The terms of a lease govern the contract and the landlord and tenant are bound by it, except when contradictory with statutory provisions. A lease agreement is normally for 12 months – this can be a problem for students, as the college term is 8-9 months and should be a major factor to be taken into consideration before signing a lease. Do not sign any letting agreement or lease that you have not read or that you don't understand.

RENT BOOK & LEASE INFORMATION

When You've Moved In

- Use the inventory (*pages 20 & 21*) to record all utensils and equipment in the accommodation, signed by both you and the landlord.
- If you are concerned about the condition of any item or piece of equipment, you should raise this in writing to your landlord/agent at the commencement of the tenancy.
- Check that the locks on the windows and doors are working.
- Take photos of all the rooms and the exterior when you've moved in – you should then date the photos and e-mail them to your landlord or have them sign the photos. Keep the photos in case of disputes arising when you are claiming back your deposit.
- Get a receipt every time you hand over money. Don't pay by cash, if possible. Use the rent log on *pages 18 & 19*.
- Your landlord is obliged to provide a fire alarm and fire safety devices so make sure these are at the property and in good working order.
- If problems do arise, discuss them promptly. Keep lines of communication open, listen and be respectful to each other's requirements. Make any requests in writing and keep records.
- If you are unable to resolve the dispute, then you can contact the Student Residential Services & Community Relations Office to discuss your options.



CONTRACTS, TENANCIES & DEPOSITS

Check that the contract has everything it needs

- Name and address and contact number(s) of landlord/agent and of the tenants.
- Address of the property – make sure this matches the address of the house/apartment you looked at.
- When the contract starts and when it will end (if a fixed-term contract).
- Reasons why the contract may end.
- The amount of deposit and amount of rent payable, when payable, and how it is paid.
- Tenant obligations and landlord obligations.
- Any work that will be completed prior to tenant moving in.

Fixed-Term Tenancies

A fixed-term tenancy is a tenancy that lasts for a specific amount of time. A 'Part 4' tenancy runs alongside a fixed term tenancy, which means the tenant shall, after a period of 6 months and as in the normal course, become entitled to the provisions of a 'Part 4' tenancy (i.e. they can stay in the property for 4 or 6 years). This simply means that irrespective of the length of the fixed term lease, a tenant has an entitlement to remain in the dwelling for up to 4 or 6 years and the landlord can only terminate the tenancy on limited grounds.

Deposits

Tenants may forfeit some or all of their deposit:

- If they do not give proper notice, or leave, before the end of the fixed-term agreement.
- For damage to the landlord's property over and above the normal wear and tear.
- For unpaid bills or rent owed or other charges/taxes. The letting agreement should be checked for other, more specific arrangements.



Tenants v. Licensee

I AM A TENANT	I AM A LICENSEE
<ul style="list-style-type: none">• My landlord signs my rent book when I pay the rent• I am entitled to quiet and exclusive enjoyment of my home• My tenancy is registered with the Residential Tenancies Board (RTB)• I have a right to a copy of the RTB registration• I am entitled to refer any dispute to the RTB• I am entitled to a certain minimum standards of accommodation• My landlord can enter my home with my permission• My home has a Building Energy Rating (BER)• I can get further information and advice from the UCC Student Residential Services & Community Relations Office	<ul style="list-style-type: none">• I live in an owner-occupied home or where a specific formal licence agreement is agreed to with the owner or primary tenant• I do not have the same rights as a tenant• I am not entitled to refer a dispute to the RTB• I can get advice on any dispute from Threshold, the National Housing Charity• I can get further information and advice from the UCC Student Residential Services & Community Relations Office



Tenant & Landlord Obligations

LANDLORD OBLIGATIONS	TENANT OBLIGATIONS
<ul style="list-style-type: none">• Allowing you to enjoy peaceful and exclusive occupation.• Ensuring the property meets basic minimum standards and carrying out repairs for which they are responsible.• Providing you with their contact details/details of their agent.• Promptly returning your deposit at the end of your tenancy.	<ul style="list-style-type: none">• Paying the rent and other charges in full and on time.• Not causing damage to the property.• Not causing the landlord to be in breach of their statutory obligations.• Allowing access at reasonable intervals for repairs and inspections.• Not engaging in or allowing others to behave in an anti-social manner.• Not altering, improving, assigning, sub-letting, or changing the use of the property without your landlord's consent.• Notifying your landlord of the identity of all occupants.

TENANT RIGHTS & RESPONSIBILITIES

Visitors & Overnight Guests

Tenants are entitled to invite friends to stay over. Consider the views of your fellow tenants all the same. Remember that you are responsible for any guests that you invite.

Rights

Your rights, as set out under the Residential Tenancies Act, cannot be 'contracted out'. This means that your lease cannot override the basic principles set out, with regard to the rights and obligations of either side. If you are in doubt about a particular clause, you can seek information from the Student Residential Services & Community Relations Office.

Privacy

All tenants have a statutory right to quiet and peaceful possession. Nobody (including the landlord) has the right to enter the accommodation without permission.

Unless it is an emergency!

Landlords are permitted to carry out routine inspections of the property but it should be at a time

suitable for all parties. However, if the tenant continually refuses the landlord access to the property, they are in breach of their obligation as a tenant.

The circumstances under which a landlord may be entitled to enter accommodation are:

- To survey it and to ensure that it is being maintained.
- To read any meter that may be installed there while the tenant is present.
- In case of an emergency.
- Invited by the tenants to inspect a problem.

Maintenance & Repairs

A tenant's responsibility is generally to maintain the interior dwelling and to comply with any other express provisions that may be laid down in a written agreement. The landlord is obliged to maintain the exterior, in particular the roof and outer walls. The glass in windows/doors is the responsibility of the tenant (unless the breakage was outside of their control), the frames are the responsibility of the landlord.

TENANT RIGHTS & RESPONSIBILITIES

Electricity & Gas

Slot meters are installed in many flats for gas and electricity. The tenant should ensure that the electricity meter is fixed at the correct setting and has not been tampered with. The setting can be checked with the ESB or gas company. A landlord is not entitled to disconnect the power or water supply.

What Should a Tenant Pay For?

The tenant must pay the costs of living in the house. These payments should be logged in this rent book. Tenants should also pay for services like:

- Electricity and gas
- Telephone and internet
- Rubbish collection
- TV licence

The tenant does not have to pay for any costs that the landlord has willingly agreed in writing to pay.

For Rented Accommodation

The Housing (Standards for Rented Houses) Regulations 2009 apply to most types of private accommodation, including rented apartments, flats, etc.

The standards require a landlord to ensure:

- The building must be free from damp and in good structural repair.
- The roof, walls, floors, ceilings, and stairs are in good repair.
- Maintain the installations for the supply of electricity and gas in good repair and safe working order.
- Provide proper ventilation and lighting to each room.
- Provide a sink with hot and cold water available to tenant.

TENANT RIGHTS & RESPONSIBILITIES

The property must also comply with the Fire Services Act 1981 – your landlord is obliged to provide you with fire alarms and a fire blanket.

However, tenants should:

- Take a responsible approach to fire safety within their rented accommodation to avoid fire hazards.
- Ensure at least one smoke alarm is installed on each floor level.
- Plan a fire evacuation drill and practice it.



If you believe that a standard and maintenance issue exists in your property, you must first write a letter to your landlord, outlining the issues, and giving them a reasonable period in which to rectify the situation. You can request that your local authority carry out an inspection of the property to ascertain if it meets the requirements. If the problem persists after the letter has been sent, you may take a case against the landlord through the RTB.



RESPECT...
TO GET IT
YOU MUST GIVE IT



**INDEPENDENT
THINKING**
SHARED AMBITION



ENDING YOUR TENANCY

Valid notice must be given to end a tenancy and it must:

- Be in writing (e-mail, text, or verbal notices are not valid).
- Be signed by the person issuing it.
- Specify the date of service (day, month, year).
- Where a landlord is giving notice, they must give the reason.
- State that the tenant has the full 24 hours to vacate.
- State that any dispute to the validity of the notice or right of the landlord or tenant to serve it be referred to the RTB within 28 days of receipt.

In addition, the correct period of notice (outlined in the table following) must be given, depending on the duration of the tenancy. The period of notice starts on the day after the date of service of the notice.

Duration of Tenancy	Notice Period From Landlord (Days)	Notice Period From Tenant (Days)
Less Than 6 Months	28	28
Over 6 Months & Under 1 Year	35	35
Over 1 Year and Under 2 Years	42	42
Over 2 Years and Under 3 Years	56	56
Over 3 Years and Under 4 Years	84	56
Over 4 Years and Under 5 Years	112	84
Over 5 Years and Under 6 Years	140	84
Over 6 Years and Under 7 Years	168	84
Over 7 Years and Under 8 Years	196	84
Over 8 Years	224	112

Shorter notice periods may also be given in certain situations, e.g.:

- **7 days for serious anti-social behaviour.**
- **For rent arrears, your landlord must notify you in writing of the arrears and if after 14 days the rent is still in arrears, your landlord may issue a minimum of 28 days' notice.**
- **For breach of obligations you must first be given a warning and a reasonable period of time to correct the issue. If it continues, 28 days' written notice may be given.**

Reasons For Serving a Notice of Termination

A tenant is not required to give a reason as part of the Notice of Termination unless the Notice of Termination is served due to the breach of obligations of the landlord. Where a Part 4 tenancy (a tenancy of duration longer than 6 months) is in place, regardless of the expiry of a fixed-term lease, the tenancy may only be terminated by the landlord pursuant to Section 34 of the Residential Tenancies Act (as amended) for these listed reasons:

- The tenant has failed to comply with the obligations of the tenancy (having first been notified, in writing, of the failure and given an opportunity to remedy it).

- The landlord intends to sell the dwelling within the next 3 months.
- The dwelling is no longer suited to the needs of the occupying household.
- The landlord requires the dwelling for own family member occupation.
- Vacant possession is required for substantial refurbishment of the dwelling.
- The landlord intends to change the use of the dwelling.

For the last 3 listed grounds, the termination notice must contain certain additional details, as specified in the Act, relating to the tenant being given first refusal to resume the tenancy, should the dwelling become available for re-letting.



In the case of fixed-term tenancies:

A tenancy should last for its duration and should only be terminated if:

- The tenant or landlord has breached one of the conditions of the lease and/or their obligations under the Residential Tenancies Act 2004. A tenant or landlord is entitled to reasonable time to rectify the breach of obligations.
- The landlord has refused a request by the tenant for sub-letting or assignment of the lease, allowing the tenant to serve a notice (see section 186 of the Act).
- There are provisions incorporated into the agreement allowing for early termination by the tenant (i.e. a break clause).

Regardless of the duration of the letting, the Notice of Termination must specify the reason of the termination. If the reason is for rent arrears, then a 14 days' warning letter must be sent in advance of the notice. There is a three-step process for rent arrears. Where a landlord seeks to terminate a Part 4 tenancy (a tenancy of duration longer than 6 months) because the tenant has failed to pay rent, the following three-step procedure must be followed:

1. Give the tenant Notice that they have breached their obligation to pay rent.
2. Serve a 14-day Warning Notice for failure to pay rent.
3. Serve a 28-day Notice of Termination of the tenancy.

Generally, the reasons under Section 34 are not valid grounds for terminating a fixed-term tenancy. They can only be used if they have been incorporated as condition in the letting agreement. Landlords can give less notice if the tenants are not keeping their obligations (28 days) or if there is serious anti-social behaviour (7 days). Given the serious implications for a tenant being given 7 days' notice, there is a high burden of proof for anti-social behaviour. Instances may include imminent danger of death or serious injury to a person or serious danger to the fabric of the dwelling.

Illegal Eviction

Tenancies can only be ended in accordance with the law. Locks cannot be changed, you or your belongings cannot be removed, utility supplies cannot be cut off etc. to force you out.

RENT BOOK

TENANT CONTACT DETAILS *Please complete all contact details below*

Name(s) of Tenants: _____

Tenancy Address: _____

RTB Tenancy Registration No.: _____

Landlord's Name: _____

Landlord's Address: _____

Landlord's Phone Number: _____ **Landlord's E-mail:** _____

Agent Name (if relevant): _____

Agent Address: _____

Phone Number: _____ **E-mail:** _____

RENT BOOK

TENANCY DETAILS

Date of Commencement: (DD/MM/YYYY) _____

Deposit Paid: € _____

PLEASE NOTE: The deposit must be promptly returned to the tenant at the end of the tenancy. Deductions may be made or the deposit retained for default in the payment of rent and damage over and above normal wear and tear.

Rent paid in advance: € _____

TERM OF TENANCY (tick the appropriate option):

☐ **Weekly** € _____ ☐ **Monthly** € _____

☐ **Fixed Term** € _____ *per week/month/year* **From:** (DD/MM/YYYY) _____ **To:** (DD/MM/YYYY) _____

RENT BOOK

RENT

Date Due	Amount Due	Amount Paid	Date of Payment	Signed	Arrears

OTHER PAYMENTS

Service	Date	Amount Due	Amount Paid	Signed	Arrears

RENT BOOK

RENT

Date Due	Amount Due	Amount Paid	Date of Payment	Signed	Arrears

OTHER PAYMENTS

Service	Date	Amount Due	Amount Paid	Signed	Arrears

INVENTORY

[illegible]

Tenant's Signature: _____ **Landlord's Signature:** _____ **Date:** _____

INVENTORY

[illegible]

Tenant's Signature: _____ **Landlord's Signature:** _____ **Date:** _____

HOW CAN I BECOME A BETTER NEIGHBOUR?

- Do not engage in anti-social behaviour of any kind.
- Ensure that members of your household or visitors do not engage in anti-social behaviour of any kind.
- Always respect your neighbours' property and their right to peacefully enjoy their home.
- Watch out for local residents in your estate and help them in any way you can.

College is one of the best times of your life but things can easily go from great to awful if you don't abide by the law. A house party that gets out of hand in the early hours of the morning can easily turn into a court appearance! To save you from the humiliation and shame, here are some simple dos and don'ts to keep you in check.

A RTB Determination Order that finds a tenant as acting in a manner that is deemed to be anti-social behaviour may have serious implications for a tenant, as this Determination Order is published on the RTB website and may affect a tenant's future prospects. Any complaints of a serious anti-social or criminal nature should be reported to the Gardai in the first instance.

DO ✓

- *Have respect for your neighbours. Make sure you talk to your neighbours and have an agreed time when parties will be over and make sure you respect that agreement.*
- *Try to keep the party inside and keep windows and doors closed.*
- *Co-operate if the Gardai arrive.*
- *Clean up the next day - the longer you leave it, the worse it gets. (Don't forget the front garden too!)*
- *Keep the noise down going from the party to town, especially when everyone is getting into taxis.*

DON'T ✗

- *Let people in that you don't know.*
- *Leave your windows open with music on. Noise travels and the Gardai will be at your door before you know it!*
- *Be rude or hostile if people ask you to keep it down. Students are part of the community and as part of the community, you must respect your neighbours and surroundings. Maintaining good relationships with your neighbours is in the interests of everyone. It is important that we are considerate of other people's lifestyles and property.*

BE LIKE JACK

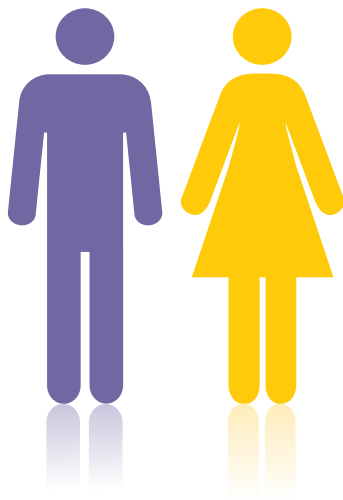
Jack hosted friends at his gaff last night

He only invited people he knew

He kept the doors and windows closed when music was playing

Everyone was out of the house and on the way home at 10pm

He had a great night and avoided any arguments with his neighbours



BE LIKE AOIFE

Aoife was on her way home from town with a friend

She didn't scream or sing while walking to her house

She passed a neighbour's wheely bin and did not knock it over or wheel her friend down the road in it

Aoife and her friend went in the house without making too much noise

She did not wake up to find a strange wheely bin in the garden and a Garda at the door.

UCC STANDARDS OF CONDUCT

The University requires its Students to conduct themselves in an appropriate and reasonable manner at all times to ensure:

1. Dignity, honesty and integrity;
2. Respect for all members of Staff;
3. Respect for fellow Students;
4. Respect for and adherence to the Rules, Regulations and Policies of the University;
5. Compliance with the academic processes of the University;
6. That the University is not brought into disrepute;
7. Respect for local residents and other members of the general public
8. That the views, values and beliefs of others are respected;
9. That no damage or injury is caused to any person or property;
10. That the University community is free from intimidation and discrimination.

Please consult the current Student Rules for UCC for more information at <https://www.ucc.ie/en/studentexperience/policies/>

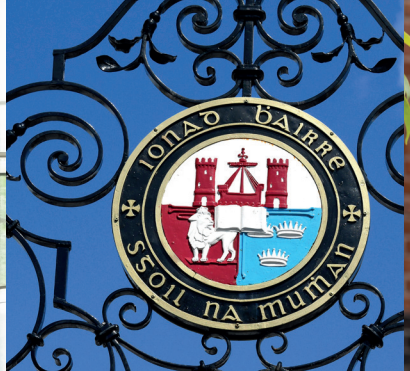




UCC: A PLACE
TO EDUCATE
TO INNOVATE
TO INVEST

TIPS FOR GETTING ON WITH YOUR ROOM-MATES!

- **Be clear from the beginning.** Do you know in advance that you hate it when someone hits the snooze button 15 times every morning? That you're a neat freak? That you need 10 minutes to yourself before talking to anyone after you wake up? Let your room-mates know!
- **Address things when they're little.** Is your room-mate always forgetting their stuff for the shower and taking yours? Are your clothes being borrowed faster than you can wash them? Addressing things that bug you while they're still little can help your room-mate to be aware of something they may not otherwise realise.
- **Respect your room-mates' stuff.** This may seem simple, but it's probably one of the biggest reasons why room-mates experience conflict. Don't borrow, use, or take anything without getting permission first.
- **Be careful of who you bring into your room and how often.** You may love having your study group into your room but your room-mate may not. If your room-mate studies best in the quiet and you study best in a group, can you alternate who hits the library and who gets the room?
- **Be open to new things.** Your room-mate may be from somewhere you've never heard of. They may have a religion or lifestyle that is completely different from your own. Be open to new ideas and experiences.
- **Be open to change.** You should expect to learn, grow, and change during your time at college. The same should happen for your room-mate, if all goes well. As the semester progresses, realise things will change for both of you. Be comfortable addressing things that unexpectedly come up, setting new rules, and being flexible to your changing environment.
- **If nothing else, follow the Golden Rule:** treat your room-mate how you would like to be treated.



HAVING TROUBLE
MANAGING
YOUR MONEY?



PROBLEMS PAYING **YOUR RENT?**

STRUGGLING TO PAY
FOR ESSENTIALS?

IF YOU NEED FINANCIAL ADVICE
CONTACT THE UCC BUDGETARY ADVISOR
T: 021 490 1861

E: studentbudgetingadvice@ucc.ie

www.ucc.ie/en/studentbudget/budgetaryadvisor/

 UCC Budgetary Advisor



TIPS & TRICKS

SAVE ENERGY, MONEY & THE ENVIRONMENT



DITCH THE DISPOSABLES

You get a discount on coffee on campus if you use a reusable coffee cup and there are free water- filling stations all around UCC!



CYCLE

Cycling to and around UCC saves you money on parking & public transport, while also avoiding harmful emissions (and its great exercise!)



COOK SMART

Try to cook together to avoid wasted energy, water and food resources.



SWITCH OFF!

Make sure you shut down, switch off and plug out anything that isn't in use including lights!



EDIT ONLINE

Try to only print the final draft of your assignments. This will save you money on printing costs and avoid wasting paper!



BUY SENSIBLE

Make shopping lists to ensure you only buy the products you know you are going to use - this saves you money and avoids waste!

DON'T FORGET TO BRING THE BINS BACK IN

WHAT GOES IN MY RECYCLING BIN?



- Clean Mixed Paper, newspaper, magazines and brochures
- Clean cardboard
- Washed drink cans (Aluminium)
- Washed food cans (steel)
- Washed Tetrapaks (Milk & juice cartons)
- Washed plastic bottles/containers



WHAT ABOUT MY OTHER BINS?



- Coffee grounds
- Tea leaves
- Fruit and vegetable waste (cooked or uncooked) - roots, cores, etc..
- Bread, pasta & rice,
- Cut & dead flowers
- Manure from any vegetarian pets
- Grass cuttings and green leaves
- Weeds (avoid weed seeds)
- Old plants (not diseased)
- Seaweed or garden-pond cleanings



- Green Glass
- Blue Glass
- Brown Glass
- Clear Glass



- All other waste

VACATING

This is your vacating checklist to ensure that you get your full deposit back. No excuses will be accepted if the property is not returned in order and deductions can be made from the deposit.

Inspection:

Landlords are required to refund the deposit promptly, less any reductions in respect of outstanding rent or other charges/taxes and damage in excess of normal wear and tear. If a property is left in an unsatisfactory state, your landlord has the right to take deductions from your deposit to fix the problems.

Bills & Rent:

Ensure all rent is paid up to date and there are no outstanding bills as you leave the accommodation.

Check Inventory:

If there is anything missing or damaged they must be replaced, including light bulbs.

Entrance Hall:

Floor coverings cleaned/ shelving cleaned/ wall decorations cleaned/ any furniture in hallway cleaned.

Living Room:

All furniture cleaned/ floor coverings cleaned/ shelving

cleaned/ wall decorations cleaned/ skirting boards cleaned/ fireplace cleaned (if applicable).

Kitchen:

Hob/oven/grill pan/oven doors and controls cleaned/ fridge defrosted and cleaned/ remove and dispose of all food stuff/dishcloths/cleaning detergents, etc./ ensure all electrical equipment (i.e. kettle, washing machine, etc.) cleaned down/ all Delph, cutlery, & cooking utensils washed, dried, and put away/ floor cleaned and disinfected/ plastic bags and rubbish removed and disposed of/ strong smells (i.e. cigarette smoke, spices, etc.) must not be noticeable in the property.

Bathroom:

Shower/bath cleaned and disinfected/ shower curtain soaked and disinfected/ toilet bowl, toilet seat, and surround cleaned/ sink cleaned/ mirror cleaned/ floor cleaned/ all toiletries removed, including toilet roll/ all shelving cleaned.

Bedrooms:

Floor coverings cleaned/ all bedroom furniture cleaned/ mattress protectors (where applicable) washed/ all bed linen and personal items removed.

FINAL VACATING CHECKLIST

- ☐ DO A METER READING
.....
- ☐ TRANSFER UTILITY BILLS BACK INTO THE NAME OF THE LANDLORD IF RELEVANT
.....
- ☐ TAKE PHOTOS OR VIDEO RECORDINGS OF THE DWELLING BEFORE YOU MOVE OUT
.....
- ☐ COMPARE HOUSEHOLD ITEMS AGAINST INVENTORY LIST
.....
- ☐ REMOVE ALL PERSONAL BELONGINGS
.....
- ☐ DO A FINAL INSPECTION WITH THE LANDLORD/AGENT
.....
- ☐ ORGANISE RECEIPT OF YOUR DEPOSIT
.....
- ☐ RETURN KEYS
.....

USEFUL CONTACTS

Service Name	Phone Number	Email	Website	Address
RTB (Residential Tenancies Board)	0818 30 30 37	Tenancy Registration: registrations@rtb.ie Registration Enforcement: enforcement@rtb.ie Dispute Resolution: disputes@rtb.ie Tribunal Queries: tribunals@rtb.ie Determination Order Enforcement: enforceorder@rtb.ie	www.rtb.ie	PO Box 47, Clonakilty, Cork.
Threshold Advice Centre (Housing Rights Agency)	021 427 88 48	threshold@eircom.net	www.threshold.ie	22 South Mall, Cork.
Student Residential Services & Community Relations Office	021 490 3849 / 2103	resservices@ucc.ie	www.ucc.ie/en/advice	1st Floor of 6 Carrigside, College Road.

USEFUL CONTACTS

Service Name	Phone Number	Email	Website	Address
UCC Budgetary Advisor	021 490 1861	studentbudgeting advice@ucc.ie	www.ucc.ie/en/ studentbudget/ budgetaryadvisor	1st Floor, 1-2 Brighton Villas, Western Road.
Student Counselling & Development	021 490 3565	counselling@ucc.ie	www.ucc.ie/en/ studentcounselling	Ardpatrick, College Road.
Student Health	021 490 2311		www.ucc.ie/en/ studenthealth	Ardpatrick, College Road.
Student IT Services	021 490 1886	sit@ucc.ie	www.ucc.ie/en/sit	Boole basement, UCC.
UCC Clubs	021 490 4752	president@uccclubs.ie	sport.ucc.ie/clubs	Department of Sport and Physical Activity, Ferry Lodge, Mardyke
UCC Societies	021 490 2475	president@ uccsocieties.ie	societies.ucc.ie	UCC Societies Office, 6 Carrigside, College Road

USEFUL CONTACTS

Service Name	Phone Number	Email	Website	Address
Disability Support Services	021 490 2985	dssinfo@ucc.ie	www.ucc.ie/en/dss	Disability Support Service, South Lodge, UCC.
UCC Student Ombudsman	021 490 2593/ 021 490 2228	studentombudsman@ucc.ie	www.ucc.ie/en/studentombudsman	School of Applied Social Studies, Ashford (Room 2.01), Donovan's Road.
Chaplaincy	021 490 2459	ber.twomey@ucc.ie	www.ucc.ie/en/chaplaincy	Iona House, College Road
Niteline	1800 32 32 42	committee.uccniteline@gmail.com	www.ucc.ie/en/pass/niteline	
Campus Watch	021 490 3849	campuswatch@ucc.ie	www.ucc.ie/en/studentexperience/campuswatch	1st Floor of 6 Carrigside, College Road

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NOTES

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FIND US...

1st Floor of 6 Carrigside
College Road, Cork.

T: 021 490 3849/2103

E: resservices@ucc.ie

www.ucc.ie/en/advice

 **@uccres**

 **@uccreslife**