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Coláiste na hOllscoile Corcaigh, Éire
University College Cork, Ireland



University College Cork,
Department of Sociology and Criminology, College of Arts, Celtic
Studies and Social Sciences

BA (Hons) Criminology CK113

Student Handbook

Academic Year 2026-27

Table of Contents

1 WELCOME AND INTRODUCTION TO CRIMINOLOGY	3
2 INTRODUCTION TO THE PROGRAMME	4
2.1 PROGRAMME LEARNING OUTCOMES FOR BA (HONS) (CRIMINOLOGY) (NFQ LEVEL 8, MAJOR AWARD)	4
3 YOUR PROGRAMME	5
3.1 GENERAL OVERVIEW	5
3.2 WHAT ARE MODULES AND CREDITS?	5
3.3 WHAT ARE CORE AND ELECTIVE MODULES?	5
3.4 HOW DO I PASS MODULES AND PROGRESS THROUGH MY DEGREE?	5
3.5 HOW DO I GAIN AN HONOURS DEGREE IN CRIMINOLOGY?	6
3.6 HOW ARE HONOURS AWARDED AND CLASSIFIED?	6
3.7 HOW DO I RESIT A FAILED MODULE?	6
3.8 HOW DO I REPEAT A YEAR?	6
3.9 DO I HAVE TO ATTEND CLASSES IN A REPEAT YEAR?	7
3.10 CAN I TAKE A LEAVE OF ABSENCE?	7
3.11 CAN I WITHDRAW FROM MY DEGREE PROGRAMME DURING THE ACADEMIC YEAR?	7
4 CHOOSING AND REGISTERING FOR MODULES	8
4.1 HOW DO I CHOOSE MODULES?	8
4.2 ARE THERE ANY RESTRICTION ON WHICH MODULES I CAN REGISTER FOR?	8
4.3 HOW DO I REGISTER FOR MODULES?	8
4.4 HOW DO I CHANGE MODULES?	8
4.5 WHERE DO I CHECK WHICH MODULES I'M REGISTERED ON?	8
4.6 HOW DO I KNOW WHERE AND WHEN MY CLASSES WILL BE?	8
4.7 YEAR ONE: MODULES	9
4.7.1 Points to note re. languages:	9
4.8 YEAR TWO: MODULES	9
4.9 YEAR THREE: MODULES	10
5 ASSESSMENT	11
5.1 CAN I GET AN EXTENSION FOR COURSEWORK?	11
5.2 WHAT ARE THE PENALTIES FOR LATE SUBMISSION?	11
5.3 WHAT IF I HAVE MITIGATING CIRCUMSTANCES?	11
5.4 HOW ARE ESSAYS AND EXAMS GRADED?	11
5.5 ACADEMIC MISCONDUCT	11
Referencing	12
5.6 CAN I APPEAL AGAINST EXAMINATION RESULTS?	12
6 RESEARCH ETHICS	14
7 RESOURCES FOR AND RESPONSIBILITIES OF STUDENTS	15
7.1 STUDENT CONDUCT AND BEHAVIOUR STANDARDS	15
7.2 RECORDING CLASSES	15
8 WHAT IF I HAVE A COMPLAINT AGAINST A MEMBER OF STAFF OR SERVICE?	16
9 KEY CONTACTS	17
9.2 ACADEMIC ADVISORS / MENTOR	17
9.3 COMMUNICATIONS WITH STAFF	17
9.4 MODULE ANNOUNCEMENTS	17
9.5 STUDENT SUPPORT CONTACTS	17
9.6 WHAT DO I DO IF I SUSPECT I MAY HAVE DYSLEXIA?	18
9.7 WHAT DO I DO IF I HAVE A DISABILITY?	19

1 Welcome and introduction to criminology

WELCOME!

Whether you are a returning student, or arriving at UCC for the first time, you are very welcome as a valued member of our Department, School, College and University communities. We hope you will find your years at UCC to be enjoyable and enriching.

The purpose of this handbook is to provide a guide to the BA Criminology undergraduate programme at UCC. It contains important information and should be referred to often. It aims to answer common questions about the organisation of your degree while informing you of the support UCC provides to help you get the most from your time here. Please read this handbook, and refer to it often, so that you know how to navigate the degree. There are other important guides to your degree, such as:

- [The overview of the BA Criminology](#)
- [The Criminology website for current students](#)
- Within the above website there is a [section](#) for documentation that you will use and refer to often in your studies. You can find this handbook, a referencing guide, your timetable, the extension request form, and details about late penalties
- [There are lots of supports and services outside of the Department through different offices in UCC](#), from the library to supports for wellbeing. You should review these to avail of the services UCC offers.

If you cannot find what you are looking for here though, please approach a member of staff (such as lecturers, tutors, the BA Director johnobrien@ucc.ie, or your year tutor) for help.

We wish you every success in your future studies.

Dr John O'Brien

Director of the BA Criminology

Room: Safari, 1st Floor, Donovan's Road

Email: johnobrien@ucc.ie

2 Introduction to the Programme

The BA Criminology programme was the first undergraduate criminology degree established in the Republic of Ireland and is part of a growing, vibrant culture in criminology and criminal justice at UCC involving MA, LLM, MSc and PhD degrees.

The Criminology BA Degree is a research-driven, interdisciplinary programme that delivers an international body of knowledge, as well as research skills and critical thinking. The programme provides a strong intellectual background for anyone thinking of working in areas such as policing, prisons, social work, journalism, politics, research, care, health and justice agencies, support groups, charities, film or television.

Teaching is supported by the depth of research amongst the Criminology team and our partners in Sociology. We have a vigorous collaborative research culture and have achieved individual international or national reputations. We have collectively published widely in books, edited volumes and prestigious Irish and international journals. We regularly present our work at national and international conferences and guest lectures at other universities and advise state and non-state bodies on a variety of criminological and criminal justice topics. Our undergraduate and postgraduate curriculum is heavily informed and influenced by our scholarship.

2.1 Programme Learning Outcomes for BA (Hons) (Criminology) (NFQ Level 8, Major Award)

On successful completion of this programme, students should:

- ✓ Have a critical analysis of the varying causes and functions of crime in society.
- ✓ Know the history of criminology and its wide range of theories.
- ✓ Be aware of the influence of class, gender, race, religion, politics, region and age in the causation and definition of crime and social deviance.
- ✓ Have learned key empirical research findings about crime and understood the main research methodologies used to construct criminological knowledge.
- ✓ Be able to create research designs to investigate a wide range of criminological issues.
- ✓ Be able to read and decode the philosophy, theory and research implicit in different criminal justice politics and policies.
- ✓ Know how to conduct a critical assessment of popular opinion, media images of crime and deviance, and of official criminal statistics.
- ✓ Have gained an insight into the forms and processes of criminalisation, and an awareness of alternatives to imprisonment.
- ✓ Have become aware of cultural variations in the handling of moral and political conflicts globally; and of the relationship between the international economic order and crime and justice in developing countries.

3 Your Programme

The Programme Specification for your degree can be found [here](#). The link provides an overview of the degree, a list of core modules and elective modules, and the learning outcomes of the degree, and the 'Marks and Standards', which define the rules for progressing to the next year of your degree, and graduating.

3.1 General overview

The BA (Hons) Criminology is a three-year, full-time, interdisciplinary degree in Criminology.

To be eligible for the award of the BA (Hons) degree a student will be required to have achieved 180 credits by obtaining 60 credits in each of First, Second, and Third Arts (Criminology).

Students have the option of extending their degree by studying abroad for one year. The BA (Hons) (Criminology) (International) Pathway is a four-year programme which enables students to study abroad for a year in an approved University outside Ireland. Information can be found [here](#).

3.2 What are modules and credits?

All undergraduate degree programmes are defined in terms of modules. Modules are grouped together to correspond to subjects which in turn are combined to make up degree programmes. Modules are measured in terms of credits. A module may correspond to 5, 10, 15 or 20 credits. Each year of a degree programme consists of modules to a total value of 60 credits.

A student may not register for more than 60 credits in one academic year.

3.3 What are core and elective modules?

Core modules are compulsory. Elective modules are optional modules chosen by the student from those currently available. Not all elective modules run every year.

3.4 How do I pass modules and progress through my degree?

To pass First Year and progress to Second Year candidates must¹:

- 1) Achieve an overall mark of 480/1200 (40%) across all modules. (a 5 credit module is worth 100 marks, a 10 credit module is worth 200 marks, and so on).
- 2) Pass at least 50 credits.
- 3) Achieve a mark of not less than 30% in the remaining subjects.

Note: only subjects which are passed with at least 40% in each module in that subject may be continued in second and third year.

To pass Second Year and progress to Third Year candidates must:

- 1) Obtain an aggregate mark of at least of 480/1200 (40%) across all modules.
- 2) Pass modules to the value of at least 50 credits. Students taking 15 credit modules should note that these module(s) must be passed.
- 3) Achieve a mark of not less than 30% in the remaining subjects.

To pass the International Year, if you select the BA (Hons) Criminology International Pathway, candidates must:

- To pass Third Year and progress to Fourth Year a candidate must achieve a pass standard as applied by the Host Institution on a set of modules approved by the Board of Studies (International).

To pass Third Year candidates must:

- 1) Obtain an aggregate mark of at least of 480/1200 (40%) across all modules.
- 2) Pass modules to the value of at least 50 credits. Students taking 15 credit modules should note that these module(s) must be passed.
- 3) Achieve a mark of not less than 30% in the remaining subjects.

For all years, Language modules are a distinct case, and students must receive a grade of 40% or above, to progress and graduate.

¹ <https://ucc-ie-public.courseleaf.com/programmes/bacrm/-marksandstandardstext>

3.5 How do I gain an honours degree in criminology?

The mark in the BA (Hons.) Criminology Degree is the combination of the marks from second year and the mark for third year. The aggregate of 33.33% of Year 2 and 66.66% of Year 3 is used to calculate the final degree mark, provided that both years have been passed independently.

For those who have chosen the 4 year International Pathway, the final degree mark is calculated by the aggregate of 33.3% of the Second Year studying in UCC, and 66.66% of the Final Year studying in UCC. The marks achieved during the year abroad are not considered for the calculation of the final degree mark.

3.6 How are honours awarded and classified?

Honours are awarded as follows, based on the aggregate of the marks provided that all subject areas are passed.

- First Class Honours $\geq 70\%$
- Second Class Honours, Grade I: $\geq 60\%$ and $<70\%$
- Second Class Honours, Grade II: $\geq 50\%$ and $<60\%$
- Pass: $\geq 40\%$ and $<50\%$

3.7 How do I resit a failed module?

Supplemental Examinations for Semesters 1 and 2 will be held in August (Autumn). Please refer to the [Book of Modules](#) [enter the module code to search for that module, for example CR1001] for requirements governing the Autumn Supplemental Examination for individual modules. Note: For some modules there is no Supplemental Examination.

Students who fail to achieve the pass standard for the year at the Summer Examination Board must repeat all failed/absent modules at the Supplemental Examination, where there is provision to do so and if not disallowed by the Examination Board, or in a Repeat Year (see below). Marks from all passed modules are carried forward to the Supplemental Examination Board.

The pass/progression rule is then applied to the combination of marks carried forward in passed modules and marks achieved in repeated modules.

Capping of Marks at a Supplemental Examination: In determining aggregation and progression, the maximum mark that will be considered is a pass: 40%. The actual mark achieved by the candidate will be recorded on the student record².

3.8 How do I repeat a year?

Students repeating the year may do so choosing whichever of the two following mechanisms best suits their requirements.

1. Students retain exemptions, if any, and must repeat all failed/absent modules. In determining aggregation and the calculation of the award of honours, full marks obtained in modules passed at the Summer Examination in the first attempt year plus capped marks obtained in modules in Supplemental and Repeat Year Examinations are used. Note: For students selecting different modules not previously taken, there are no restrictions on the marks awarded for those modules at the Summer Examination of a Repeat Year.
2. Students may repeat the year taking the full 60 credits. In determining aggregation and the calculation of the award of honours, there is no restriction on the marks awarded for modules at the Summer Examination of the Repeat Year. Modules taken at the subsequent Supplemental Examination are capped at the pass mark. Subject to capacity, all students - whether they have failed or passed - are allowed to choose this option to improve their grade.

In the case of a candidate choosing option 2 who failed the first attempt year and who also fails a Repeat Year as a result of failing module(s) already passed in a previous year, a pass for the year will be awarded by the Examination Board, provided the student achieves the Pass Standard for the year on the combined results from both years.

In the case of candidates choosing option 2 who had already passed or got honours in their first attempt year but who (i) fail the examination in a Repeat Year as a result of failing module(s) already passed in a previous year

² <https://www.ucc.ie/admin/registrar/marksandstandards/>

or (ii) fail to qualify for a higher class of honours at the second attempt, the original programme level judgement and associated marks will be awarded by the Examination Board³.

3.9 Do I have to attend classes in a repeat year?

Yes. All students who are required to repeat a year at undergraduate or postgraduate level will be required to register and re-attend in their failed/absent modules before again presenting for the relevant examination.

In some instances, failed/absent modules from an earlier attempt year may not be available in a repeat year, in such cases repeat students are required to re-present for examination in the current programme of study.

Students should consult the relevant School/Department in relation to attendance at practical classes in a repeat year. Where the School/Department does not require re-attendance, fees will be reduced, and students should consult the Fees Office in relation to the fees payable in these circumstances.

3.10 Can I take a leave of absence?

Students wishing to take leave of absence of a year or more from a programme of study are advised that they must obtain advance approval from the relevant College/Faculty. Applications to the relevant College for a leave of absence must be made within four working weeks of the formal start date of Semester 1. Applications will not be accepted after this time, please check [here](#) for further details.

3.11 Can I withdraw from my degree programme during the Academic Year?

If you are an Undergraduate First Year Student who is considering withdrawing, please book an appointment to speak with Nóirín Dedy: n.deady@ucc.ie, before completing the Withdrawal Form.

If you are an International Student from outside the EU, please contact Natalie O'Byrne on: natalie.obyrne@ucc.ie who will provide support to you.

If you are beyond first year, please contact the relevant staff in your college.

Further information on the withdrawal process can be found [here](#).

³ <https://www.ucc.ie/admin/registrar/marksandstandards/>

4 Choosing and registering for modules

4.1 How do I choose modules?

Students need 60 credits each year and must ensure they are registered for the core compulsory modules. They may then choose sufficient elective modules to make up to 60 credits.

When choosing modules, we recommend that students take 30 credits in each semester and avoid an imbalance of 25-35. We strongly advise against students taking 35-25 because of the weight of assessments. Students cannot take more than 60 credits in any one academic year.

We also strongly recommend that Year 2 students look at the Year 3 timetable and list of options and calculate ahead. It is wise to choose your favourite modules in Year 2 in case of staffing changes, changes of departmental strategy and sabbaticals.

All modules are 5 credits unless otherwise indicated. Note that the criminological modules, coded as CR2xxx are all available in Year 3 as well, enabling a flexibility of choice to avoid clashes.

4.2 Are there any restriction on which modules I can register for?

Yes. You must check in [Academic Programme Catalogue](#) and the Book of Modules

- ✓ That you are registered for all core modules.
- ✓ That the elective modules are listed as part of your programme.
- ✓ That you have passed any prerequisite modules.
- ✓ That you have sufficient credits to progress.

Speak to a member of the Criminology team, we can help you choose the correct modules at each stage.

4.3 How do I register for modules?

You should be automatically registered for core (compulsory) modules.

Registering for elective/optional modules: You must register via the [Student Portal](#). Please ensure that you are fulfilling the requirements of the programme (i.e. selecting the correct module combinations, ensuring you have taken any pre-requisite modules etc.).

For full information concerning the details of programmes/subjects/modules available in a particular College, students should refer to the relevant section of the University Calendar.

Students must not register for modules in which the hours of lectures clash. If a student finds that two core modules clash, they should contact their Programme Director or Head of Department.

Some modules have seminars which are essential to attend. It may be the case that students are randomly assigned to such groups. If there are clashes students can contact the module coordinator or the tutor to check whether changing group is possible. However, this will not be possible in all instances and is at the discretion of the coordinators who may not be able to accommodate due to the volume of requests. Good reason must be given for the request.

Further information and the University Calendar can be found [here](#).

4.4 How do I change modules?

Students wishing to register a change of module must do so via the [MyStudentAdmin](#) or at the Student Records and Examinations Office no later than two weeks after the start of each Semester. Semester 1 modules cannot be changed in Semester 2. Full information can be found [here](#).

4.5 Where do I check which modules I'm registered on?

You can find out by viewing your own student record on [Student Portal](#). We can help you if you have any difficulties.

4.6 How do I know where and when my classes will be?

Student timetables can be found [here](#).

4.7 Year One: Modules

In Year One, BA Criminology students take several foundational subjects that will enable them to understand and fully benefit from the specialist modules in Years Two and Three.

Students then choose elective modules.

In the case of the language elective subject, this is optional but aimed at enhancing future employment prospects and is part of the '[Languages for All](#)' rubric. You can run your language stream throughout the whole degree, and the language departments offer several crime-related modules related to their language.

All BA Criminology students must take **45 credits** from the following core modules:

- Semester One
 - o CR1001 Criminology: A History and Introduction (5 credits)
 - o CR1003 Introduction to the Psychology of Crime (5 credits)
 - o CR1006 Introduction to Law and Social Control (10 credits)
 - o SC1012 Introduction to Sociology (5 credits)
- Semester Two
 - o CR1002 Criminology: Key Concepts, Studies and Issues (10 credits)
 - o LW1169 Introduction to the Legal System for Criminology (5 credits)
 - o SC1017 Key Issues in Sociology (B) (5 credits)

Students must then take a further **15 credits** from one of the following:

- a) **Government:**
or
- b) **Philosophy:**
or
- c) **French, German, Spanish, Italian or Irish:** 15 credits in **one** of these languages:

4.7.1 Points to note re. languages:

German: Students wishing to select German (Beginners) are recommended to have a minimum grade HC1 in another modern continental language or Irish or Latin or Greek in the Leaving Certificate Examination (or equivalent). Students wishing to select German (Non-Beginners) should have a minimum grade HC3 in German in the Leaving Certificate (or equivalent) or reach the required standard in the departmental proficiency test.

French: A student will not normally be allowed to select French unless they have attained a pass standard in French in the Leaving Certificate Examination or equivalent.

Italian: Students wishing to take Beginners' Italian are recommended to have a minimum of Grade HC3 in another modern continental language, or Irish, or Latin, or Greek in the Leaving Certificate Examination (or equivalent). Students wishing to take Non-Beginners' Italian are recommended to have a minimum of Grade HC3 in Italian in the Leaving Certificate Examination (or equivalent).

Spanish: Students wishing to take Beginners' Spanish must have obtained a Grade HC3 in the Leaving Certificate (or equivalent) in another modern language.

4.8 Year Two: Modules

Students who wish to take the four-year option with a year abroad must register for the BA (Criminology) (International) Pathway at the beginning of Second Year.

No student may register for Second Arts (Criminology) until they have passed the First University Examination in Arts (Criminology). The selection of any module is conditional on the Professor or Lecturer concerned and the College being satisfied that a student is capable of profiting by attendance thereat. Students may not select modules which involve a timetable clash.

In Second Arts (Criminology) students take core modules in Criminology to the value of 20 credits plus 40 credits of elective modules.

All BA Criminology students must take **25 credits** from the following core modules:

- Semester One
 - No core module
- Semester Two
 - CR2001 Contemporary Criminological Theory (10 credits)
 - SC2021 Sociology of Crime and Deviance (5 credits)
 - SC2065 Introduction to Social Research (10 credits)

Students must then take a further **35 credits** from elective modules.

The full list of elective modules for the current academic year can be found [here](#).

4.9 Year Three: Modules

In Third Arts (Criminology) students take core modules to the value of 15 credits in Criminology plus 45 credits of elective modules.

No student may register for Third Arts (Criminology) until they have passed the Second University Examination in Arts (Criminology). The selection of any module is conditional on the Professor or Lecturer concerned and the College being satisfied that a student is capable of profiting by attendance thereat. Students may not select modules which involve a timetable clash.

All BA Criminology students must take **15 credits** from the following core modules:

- Semester One
 - CR3001 Dissertation design (5 credits)
 - CR3010 Criminal Justice Policy (10 credits)
- Semester Two
 - No core module

Students must then take a further **45 credits** from elective modules. The list of elective modules can be found [here](#).

5 Assessment

Exams and coursework are the two primary means of assessment. Coursework can include, but is not limited to, essays, oral presentations, reflective journals, blogs and research proposals.

5.1 Can I get an extension for coursework?

All requests for assignment extensions for CR modules must be submitted to the module coordinator. All requests (CR-code modules only) must be submitted on the [Extension Request Form](#).

Extensions will not be considered after the assignment due date has passed.

Please note that without relevant documentation (sick note, death cert etc.) extensions will only be considered in exceptional circumstances.

5.2 What are the penalties for late submission?

Penalties regarding the late submission of assignments.

- Where work is submitted up to and including 7 days late, 5% of the total marks available shall be deducted from the mark achieved.
- Where work is submitted up to and including 14 days late, 10% of the total marks available shall be deducted from the mark achieved.
- Work submitted 15 days late or more shall be assigned a mark of zero.

5.3 What if I have mitigating circumstances?

Any exams or coursework taken during at the supplemental (Autumn) or repeat year examinations are capped at 40%. If a student wishes to have this cap waived, then they must apply for mitigation. This is done through the Mitigation Committee by submitting the [Mitigation Application Form](#).

Mitigation is considered for the following:

- A. Death of parent / guardian, sibling, spouse, child (or person to whom the student is *in loco parentis*), if within sufficient proximity to the examination to have substantial and material effect.
- B. Death of mother-in-law, father-in-law, grandparent/grandchild or any person who was habitually resident in the home of the applicant, if within sufficient proximity to the examination to have substantial and material effect.
- C. Debilitating illness / condition, if within sufficient proximity to the examination to have substantial and material effect.
- D. Circumstances outside the control of the applicant, which make it legally or physically impossible for the student to attend the examination in a particular Module.
- E. Other circumstances which the Mitigation Committee considers to be analogous to any of the above.
- F. Pregnancy

Any recommendation for waiver shall be on a Module-by-Module basis.

All applications must, in the first instance, relate to the first attempt at an examination, unless mitigation has been previously approved.

5.4 How are essays and exams graded?

We follow the NUI grading Criteria when grading exams and coursework. The National University of Ireland Senate offers indicative descriptors, which you can see [here](#).

5.5 Academic misconduct

The full text of the UCC's Policy on Academic Misconduct can be accessed [here](#).

Below are the key excerpts.

- Academic Integrity: Compliance with ethical and professional principles, standards, practices and a consistent system of values, that serves as guidance for making decisions and taking actions in education, research, and scholarship.
- Academic Misconduct – Any behaviour(s), action(s), or attempted action(s), intentional or inadvertent, that undermines or contravenes academic integrity and may result in an unfair advantage or disadvantage for a student or students. This also includes any behaviour(s) that transgresses ethical standards held

in common between other individuals and/or groups in institutions of education, research, or scholarship.

Forms of Academic Misconduct include, but are not limited to, the following:

- Poor Academic Practice – Actions that include, but are not limited to, poor academic writing skills (e.g., poor referencing or passing off someone else's idea as your own), or small errors made through carelessness or misunderstanding.
- Cheating – Actions that attempt to get advantage by means that undermine values of integrity.
- Contract Cheating / Essay Mills – A form of academic misconduct where a person uses an undeclared and/or unauthorised third party, online or directly, to assist them in dishonestly producing work for academic credit or progression, whether or not payment or other favour is involved.
- Cumulative effect – Where continued poor academic practice and repeated minor instances of academic misconduct are treated as more severe forms of academic misconduct.
- Fabrication/Falsification – Making up data, experiments, or other significant information in proposing, conducting, or reporting research. This includes the fabrication or falsification of official University documents regarding credit and/or academic achievement.
- Impersonation – Undertaking in whole or in part any work required as part of a programme in the place of an enrolled learner, without permission from the provider.
- Unauthorised Use of Artificial Intelligence (AI) Tools – Artificial Intelligence (AI) tools include, but are not limited to, generative artificial intelligence (GenAI), agentic AI, wearable devices with integrated AI capabilities, etc. Academic integrity is breached if students submit the products of AI or use AI products to gain unfair academic advantage without acknowledgement and without authorisation to fulfil a task.
- Plagiarism - Presenting work or ideas taken from other sources without proper acknowledgement, whether done deliberately, carelessly, or inadvertently.
- Other acts that dishonestly use information to gain academic credit.

Types of Plagiarism include but are not limited to:

- Collusion – A joint effort of work is presented by an individual without due recognition of the input of others. Collusion also applies to both parties when an individual student provides their work to another student, enabling them to present it as their own.
- Self-plagiarism – The use of one's own previous submitted/presented work in another context without appropriate citation.
- Verbatim plagiarism – Word-for-word copy of work from another source without providing acknowledgement.

Academic Misconduct will be screened for and investigated, and significant penalties are established for when it is established that it has taken place. A full overview of the investigation process and penalties can be found through this [link](#).

Students have a right of appeal, where they believe that they have been treated unfairly by the plagiarism procedures. Such appeals are dealt with through the standard [UCC Examination Appeals process](#)

Referencing

The preparation of any work to be presented as part of an assessment, examination, research or scholarly submission, can draw on previous works or ideas of yours or others. It is imperative that this work is fully acknowledged following the standard referencing practice within the discipline. If in doubt, contact your School or Department for further discipline-specific information. [A guide to the Harvard system of referencing that we use in Criminology can be found [here](#).

Guidance is also available from sources including the [UCC library](#).

5.6 Can I appeal against examination results?

Appeals can be made [here](#). An appeal of an examination result will be considered on the following grounds only:

- A. If there is evidence of substantive irregularity in the conduct of an examination.

Or

- B. If the student, on stated grounds, considers that the mark assigned in an examination is erroneous (Students' contention that they ought to have done better cannot ground a claim under this head).

Before considering an appeal under (B) students are recommended in the first instance to view their relevant examination scripts and to consult Section 17.1 of Guide to Examinations for Students and Academic Staff on rechecks of examination results.

Or

- C. If there were circumstances of which the Examination Board was not aware when its decision was taken.

Students should be aware that appealing an examination result is a serious matter, not to be undertaken lightly. Students should note that appeal of an examination result does not involve reassessment of the examination paper(s) or other submitted material.

Pending the outcome of an appeal, which may not necessarily be upheld, students should avail themselves of any opportunity to re-present for examination, on the understanding that the resitting of an examination will not prejudice an appeal in any way.

6 Research Ethics

Students must apply for ethical approval before conducting any research with human participants, or animals, including, but not limited to:

- ✓ direct interaction with human participants for the purpose of data collection using research methods such as questionnaires, interviews, observations, focus groups etc.;
- ✓ indirect observation with human participants for example using observation, web surveys etc.;
- ✓ access to, or utilisation of, anonymised datasets;
- ✓ access to, or utilisation of, data concerning identifiable individuals.

Before planning to conduct any research, the student should talk to a member of the lecturing staff, who will provide them with a Criminology ethics approval form. The completed form will be submitted to the departmental ethics committee for approval or directed to another different ethics committee.

Any research which has not been approved will be graded 0% and disciplinary action will be taken.

Further information from the Social Research Ethics Committee can be found [here](#).

7 Resources for and Responsibilities of Students

7.1 Student conduct and behaviour standards

The [UCC Student Charter](#) lays out the reciprocal responsibilities of which members of the University, both staff and students, have to each other.

The [UCC Student Rules](#) describe the standards of conduct expected from UCC students as well as the disciplinary and appeal procedures applicable to breaches of these rules.

The following standards of conduct are expected:

- ✓ Dignity, honesty and integrity;
- ✓ Respect for all members of Staff;
- ✓ Respect for fellow students;
- ✓ Respect for and adherence to the Rules, Regulations and Policies of the University;
- ✓ Compliance with the academic processes of the University;
- ✓ That the University is not brought into disrepute;
- ✓ Respect for local residents and other members of the general public;
- ✓ That the views, values and beliefs of others are respected;
- ✓ That no damage or injury is caused to any person or property;
- ✓ That the University community is free from intimidation and discrimination.

The responsibilities of students and the university regarding alcohol can be found [here](#).

There are a range of resources available to students if they face particular challenges. For example, there are [student advisors and a student ombudsman](#), supports for pregnant students, amongst other supports.

7.2 Recording classes

Departmental policy is that video or audio recording of lectures and other classes is prohibited. Students registered with [Disability Support](#) will however be given access to recordings of classes, should they require it. UCC's policy for recording live teaching can be found [here](#).

8 What if I have a complaint against a member of staff or service?

Full details of the complaints procedure, can be found [here](#), and the Formal Complaint form can be found [here](#).

The procedure lays out various steps to follow:

Informal Complaint Procedure

Informal Complaint Stage 1:

Most difficulties can be settled at an early stage by discussing the matter informally.

Informal Complaint Stage 2:

If you feel unable to discuss the matter with the person involved, or have done so but still feel dissatisfied, you can ask to speak to the Head of Student Experience. The Head of Student Experience will meet with you. Your concern will be listened to, and (s)he will do what is possible to address your concern. If appropriate other staff members may also be in attendance if it is mutually agreed.

Formal Complaint Procedure

If resolution of your complaint cannot be achieved by the Informal Complaint Procedure above, then you can avail of the Formal Complaint Procedure.

Formal Complaint Stage 1:

Submit your complaint in writing to the Head of Student Experience using the [Formal Complaint Form](#). Receipt of your Formal Complaint Form will be acknowledged within 7 days. Your complaint will be investigated by the Head of Student Experience, and you will receive a written reply to your complaint within four working weeks. If your Formal Complaint concerns the Head of Student Experience, then the Registrar & Senior Vice-President Academic will oversee the investigation.

Formal Complaint Stage 2:

The Student Experience Office is under the remit of the Senior Vice-President Academic & Registrar. If you consider that the complaint has not been adequately addressed by Formal Complaint Stage 1 above, you can request a review by submitting another updated Formal Complaint Form to the Senior Vice-President Academic & Registrar. Receipt of your submission will be acknowledged within 7 days. The Head of Student Experience will also be asked to submit his/her own response, including what reasonable steps have been or could be taken to resolve matters. The Registrar, in consultation with other relevant University authorities, will address your concerns fully and provide you with a written response about the outcome of the review within four working weeks."

UCC Policy on student complaints can be found [here](#).

9 Key contacts

This handbook refers you to members of staff who have a particular management or administrative responsibility within the School and whom you may have to contact from time to time. These members of staff are:

Head of the Department of Sociology & Criminology: Dr Tracey Skillington, T.Skillington@ucc.ie

Deputy Head of the Department of Sociology & Criminology: Dr. James Windle, james.windle@ucc.ie

Director of BA Criminology: Dr John O'Brien, johnobrien@ucc.ie

Director of BA Criminology (International): Dr Kara Hosford, kara.hosford@ucc.ie

Director of MA Criminology: Dr Marina Bell, mbell@ucc.ie

The **Head of the Department of Sociology & Criminology** is responsible for the efficient running of Department, within which the Criminology programmes are based.

The **Directors of the BA and MA Criminology** are responsible for the efficient running of those programmes.

9.2 Academic Advisors / mentor

You will be assigned an academic member of staff as your Academic Advisor / Mentor. We advise that you try and meet them early in the 1st semester and then on a regular basis to discuss your academic progress during their office hours.

Your Academic Advisor / Mentor can advise on any academic problems you may have, such as timetable clashes or choosing modules. The relationship between the advisor and student means that they are often the person to approach for a reference.

The Academic Advisor / Mentor will undertake this role for the duration of your degree and will refer you on to student well-being services if you encounter personal or family problems. Your Academic Advisor / Mentor and individual module coordinators do need to know of any problems which are affecting your studies. However, UCC Student Wellbeing (see Section 9.5 on the next page) are better placed than academic staff to offer support on physical and mental health, finances and queries about student living.

9.3 Communications with staff

All academics hold office hours. Please do not attempt to see them outside those hours, except through prior arrangement.

All staff can be reached by email, and a response to email is normally provided within 7 working days. Please do not expect a response during weekends.

We strongly recommend you only communicate with university staff through your UCC email address as non-UCC emails can be rejected as spam.

Formal English conventions should be observed when sending emails to staff (i.e., Dear John, or Dear Professor O'Neill, is preferred to 'hey'). Composing formal emails is good practice for work.

9.4 Module announcements

Each module that you study has a separate online website called Canvas. Please check this regularly as teaching staff will post information, course updates and notices about the administration of your module.

Students must also regularly check their student email for correspondence from teaching staff and the wider university.

9.5 Student support contacts

UCC offers a wide range of [services](#) which are geared at providing support to you throughout your stay in university. They include:

- [Careers Service](#)

- [UCC Students Union](#)
- [Student Budgetary Advisor](#) - This service will help UCC students manage their money by delivering workshops on budgeting and providing “one to one” budgetary advice and guidance –
- [Niteline](#) - is a confidential telephone listening service run by trained UCC students. Niteline volunteers provide a non-judgemental, non-directive listening ear to UCC students who need to talk. The telephone service operates every Tuesday, Wednesday and Thursday nights from 9pm-1am throughout the academic year – Freephone 1800 323242
- [Examination Appeals](#)
- [Student Advisor and Ombudsman](#) - The purpose of the post of Student Advisor and Ombudsman is to advise and assist students with the resolution of difficulties, complaints or grievances involving staff or services of the University in an informal manner. All enquiries to the Student Advisor and Ombudsman will remain confidential, except in cases of serious threat to life or property.
- [First Year Experience Co-ordinator](#) – All queries related to degree programmes and options, change of course, withdrawals and flexi-options can be directed to Noirin Deady, First Year Experience Co-ordinator Email n.deady@ucc.ie
- [Support Officer for International Students](#) – The Support Officer assists international students with queries or issues they may encounter Ms. Suzanne Buckley, Tel: +353 21 4904725 Email: s.buckley@ucc.ie
- [uLink Peer Support](#) – uLink is a peer support service that assists first year students in their transition to UCC. At orientation every first year is assigned a volunteer peer supporter studying the same programme. Peer supporters are available to answer questions throughout the year.
- [UCC Skills Centre](#) - The Skills Centre enhances the student experience through the provision of customised workshops and sessions. These sessions will help develop and enhance your essential study skills. We offer a free and friendly place for all UCC students to come and improve their study skills skillscentre@ucc.ie / <http://skillscentre.ucc.ie/>
- [Disability Support Services](#) – provide a range of Educational, Technological, Personal and Social Supports to students with disabilities and Specific Learning Difficulties. Tel: +353 (0)21 4902985 / email: dssinfo@ucc.ie.
- [Student Wellbeing](#) can offer support for physical and mental health, advice on money matters, academic support and queries about student living.

Online supports for students

- [ePUB](#) - The electronic Personal Use Barometer (e-PUB) is a brief self-assessment that provides students with accurate, detailed and personalized feedback on their use of alcohol.
- [ifightdepression](#) - is a guided self-help on-line CBT programme that is available free of charge. Students attending a doctor are referred to use this CBT tool as one of the options for those suffering from mild-moderate depression.
- [UCC Student Counselling](#) offers a range of online resources, such as:
 - Various Cognitive Behavioural programmes containing in-depth information, exercises, worksheets and activities that are designed to help students overcome many common mental wellbeing issues.
 - A complete online course in mindfulness. Developing mindfulness helps students deal with stress.
 - A large library of self-help books (many available here online) that can help students through difficult times, change behaviours and build coping skills and resilience.
 - An online mental health and wellbeing resource for third level students in Ireland with information on a wide variety of issues

[UCC Bystander Intervention programme](#) educates and empowers students to act as pro-social bystanders, rejecting all forms of sexual harassment and violence both on and off campus. The predominantly online programme comprises 5 online and 1 face-to-face workshop and seeks to empower students to speak up and demand a zero- tolerance approach to all forms of abuse and violence, ultimately both individually and collectively effecting a culture change across campus. The programme connects to UCC Strategic Plan, premised upon the core values of the University, including equality, respect and integrity, and supports students to develop an understanding of the key issues of consent, sexual assault and rape and an insight into the signs of an abusive relationship.

9.6 What do I do if I suspect I may have dyslexia?

Dyslexia comes under the remit of the [Disability Support Service](#). You should contact them to avail of the accommodations and services provided to students with dyslexia.

9.7 What do I do if I have a disability?

The UCC Disability Support Services provides a range of educational, technological, personal and social supports to students with disabilities and Specific Learning Difficulties. Please refer to their [website](#) and/or contact them on: Tel: +353 (0)21 4902985 / email: dssinfo@ucc.ie.