From: Byrne, Michael (Dr.)

Sent: Thursday 5 March 2020 09:52

Subject: Covid-19

Dear All,

Answers to queries on COVID-19:

Please check out www.ucc.ie/en/studenthealth/flu The advice and answer to your query may be there:

The Health Service Executive (HSE) and Health Protection Surveillance Centre (HPSC) continue to provide expert advice derived from the European Centre for Disease Prevention and Control (ECDC) during this containment phase of COVID-19.

This advice is posted/updated on the www.ucc.ie/en/studenthealth/flu webpage. Staff understandably have a number of queries and concerns. Please consult the webpage to check if your query or concern is addressed there.

The webpage contains links to the authoritative sources of advice including the HSE, HPSC, ECDC and the Department of Foreign Affairs Travel Advisory Notices.

The www.ucc.ie/en/studenthealth/flu webpage also contains important information and advice on:

- •The areas currently designated as affected areas
- •The actions recommended for those people who believe they may have been exposed to COVID-19
- •The actions recommended for those people coming to Ireland from an affected area
- •The personal steps you can take to reduce your risk of transmitting or contracting infection
- •The particular steps healthcare students or healthcare staff need to take if they believe they may have been exposed to COVID-19 or are returning from an affected area
- •The symptoms to look for that require immediate action if you believe you may have been exposed to COVID-19 or are returning from an affected area
- •The telephone numbers to use when you are seeking advice or seeking urgent attention

Answers to queries on COVID-19 not covered on www.ucc.ie/en/studenthealth/flu

Health related queries or concerns relating to COVID-19 and affected areas not addressed on www.ucc.ie/en/studentheatlh/flu may be forwarded to m.byrne@ucc.ie Please consider in detail the existing advice on www.ucc.ie/en/studenthealth/flu prior to sending your individual query. As COVID-19 is an evolving situation it may not be possible to provide a definitive position on future matters at this point in time.

FAQs not yet on www.ucc.ie/en/studenthealth/flu

Q: What is UCC doing to raise awareness about COVID-19?

A: A management group has been monitoring the evolving COVID-19 situation since the original outbreak in Wuhan. The digital signage on campus, screensavers on desktop PCs and Hard-copy physical posters in public and office spaces are being used to highlight the recommended infection control measures and other information over the coming days. All-Staff and All-Student emails will be distributed when there is new information or a significant change in the situation. The University websites will contain a safety notice linking to the www.ucc.ie/en/studenthealth/flu webpages and social media and other channels will be used. Further FAQs will appear on the www.ucc.ie/en/studenthealth/flu webpage over the coming days and you are advised to consult this if you have a query you are seeking some guidance on.

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Dr. Michael Byrne, Head of Student Health Services & Mr. Keith Burke, Deputy Corporate Secretary