

UNIVERSITY COLLEGE CORK STUDENT HEALTH DEPARTMENT STATEMENT OF SERVICE

THE STUDENT HEALTH DEPARTMENT:

1. Is committed to enhancing the overall Student Experience in University College Cork so as to help ensure that all students fulfill their own personal, social, physical, psychological and academic potential. The Department lies within the Office of the Student Experience and reports to the Head of the Student Experience.
2. Strongly supports a holistic approach to the promotion of the health and wellbeing of individual students, of the wider student body and of the university community.
3. Exists to provide a service to registered students of University College Cork that is complementary to the services of a student's own General Practitioner and a student's other healthcare providers.
4. Provides services that are complementary to those existing in the wider community. The Department has a particular expertise and emphasis on providing services and support for illnesses, diseases and issues of importance in the University population and in the University setting. These include but are not confined to; Mental Health, Course-related Health-Screening, Infectious Diseases Immunisation and Treatment, Contraception, Sexual Health, Travel Health, and Musculoskeletal/Sports Medicine.
5. Is not staffed or configured to be able to function as a student's General Practitioner and is not in a position to provide an emergency response service, home visiting service, or to be available to students in the evenings, overnight or at weekends.
6. Reminds all students that they need to be registered or have access to the services of a General Practitioner in proximity to the address they live at whilst at University.
7. Endeavours to deliver joined-up care to individual students through close collaboration with other student services, in particular with Student Counselling & Development and the Disability Support Service.
8. Recognises the importance of representing the wider health needs of individual students and the whole student body internally in UCC, regionally and nationally, in relation to health matters that affect the wellbeing of students and in particular any health matter that may impair achievement of a student's full academic potential.
9. Endeavours to undertake health education and health promotion in the University community to enable individual students as well as the university as an institution make wise decisions on matters that can positively influence the health of the individual as well as the health of the University.
10. Provides expertise and advice to academic and administrative colleagues, and to the University Senior Management, on matters relating to the health of individual students, within the limits of patient confidentiality and, excepting extreme circumstances, with the student's consent.
11. Provides expertise and advice to academic and administrative colleagues, and to the University Senior Management, to aid early identification of potential health threats to the well-being of individual students and that of the wider university community.
12. Advises students or staff members wishing to provide feedback or who require information or advice in relation to the operation or the services of the Student Health Department should call the Department on 4902311. You may also write to:

Head of Student Health Department, Ardpatrick, University College Cork.